Resources for Conflict Resolution at Lehigh

Lehigh University has established a variety of resources with multiple points of contact to assist individuals who are unable to resolve conflict. For faculty, staff, and student matters, the proper course is to contact first the chairperson or department head in your department, then the appropriate person in the college dean’s office, human resources, student affairs, or research and graduate studies. Alternative resources, as appropriate, include the ombudsperson, harassment policy officer, internal audit office, and campus police. By referral, the office of the general counsel and trained internal or external mediators are available to assist department chairs with conflict situations.

Conflict involving faculty/staff/student matters

- Department Chair
- Dean’s Office
  - Dean or Associate Dean:
    - College of Arts and Sciences:
      - Donald Hall, Dean
      - Diane Hyland, Assoc. Dean (Faculty and staff)
      - Garth Isaak, Assoc. Dean (Research and Graduate Programs)
      - Frank Davis, Assoc. Dean (Undergraduate Programs)
    - College of Business and Economics:
      - Paul Brown, Dean
      - Andrew Ward, Assoc. Dean (Graduate students)
      - Katrina Zalatan, Assoc. Dean (Undergraduates)
    - College of Education:
      - Gary Sasso, Dean
      - Ward Cates, Assoc. Dean
    - P.C. Rossin College of Engineering and Applied Science:
      - S. David Wu, Dean (Faculty)
      - John Coulter, Assoc. Dean (Graduate students)
      - Gregory Tonkay, Assoc. Dean (Undergraduates)

- Human Resources Office (Exempt and Nonexempt Staff)
  - 428 Brodhead Avenue
  - Judy Zavalydriga: 610-758-3897  jaz308@lehigh.edu
  - Linda Parks: 610-758-5195  linda.parks@lehigh.edu
  - Web site: http://www.lehigh.edu/~inhro
  - Faculty/Staff Guides: http://www.lehigh.edu/~inhro/staff_guides.html
• **Graduate Students**
  o Office of the Vice Provost for Research and Graduate Studies
    ▪ Graduate Student Life:
      Kathleen Hutnik: 610-758-3648  kaha@lehigh.edu
      Web site: [http://www.lehigh.edu/~ingrador/](http://www.lehigh.edu/~ingrador/)
  
• **Student Affairs**
  o Dean of Students Office
    ▪ University Center
      Undergraduate Students:
      Katherine Lavinder: 610-758-4159  sel3@lehigh.edu
      Sharon Basso: 610-758-4156  sbr2@lehigh.edu
      Web site: [http://www.lehigh.edu/~indost/](http://www.lehigh.edu/~indost/)
  
• **Provost’s Office**
  Conflicts should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), Student Affairs (for Undergraduate Students), or Research and Graduate Studies (for Graduate Students). If warranted, the College, Human Resources, Student Affairs, or Research and Graduate Studies will refer the problem to the Provost’s Office.
  o Provost Office
    ▪ Alumni Memorial Building
      Patrick Farrell: 610-758-3605  
      Provost
      Vincent Munley: 610-758-5891  vgm0@lehigh.edu
      Deputy Provost for Faculty Affairs
      Gerard Lennon: 610-758-5891  gpl0@lehigh.edu
      Deputy Provost for Academic Affairs
      Web site: [http://www.lehigh.edu/~inprv/](http://www.lehigh.edu/~inprv/)
      Information & Resources
      for Faculty: [http://www.lehigh.edu/~inprv/faculty/index.html](http://www.lehigh.edu/~inprv/faculty/index.html)
Other Resources

- **Employee Assistance Program** provided by Integrated Behavioral Health (IBH)
  - Telephone: 1-800-395-1616 (to talk with a counselor, available 24/7)
  - Select “Worklife” tab and link
  - Username / Password: lehigh / univ03

- **Ombudspersons:**
  - Professor Barbara Traister: 610-758-3330 bht0@lehigh.edu
  - 101A - Drown Hall
  - Professor Robert Thornton: 610-758-3460 rjt1@lehigh.edu
  - 37 – Rauch Business Center
  - Web site: [http://www.lehigh.edu/~inombuds/](http://www.lehigh.edu/~inombuds/)

- Mediation: Referrals available through Provost’s Office, Human Resources Office, and Student Affairs

- **Harassment Informal Network:**
  - Harassment Policy Officer Web Site: [http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html](http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html)

- **Harassment Officer:**
  - Lee Kern: 610-758-3267 leh6@lehigh.edu
  - Education and Human Services
  - Iacocca Hall
  - Harassment Policy Officer Web Site: [http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html](http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html)

- **Internal Audit:**
  - Robert Eichenlaub: 610-758-5012 rje0@lehigh.edu
  - Ethics Hotline: 610-758-2500
  - 526 Brodhead Avenue
  - Web site: [http://www.lehigh.edu/~iniao/](http://www.lehigh.edu/~iniao/)
• **University Police:**
  - Chief Ed Shupp: 610-758-4200  eks0@lehigh.edu
    Room 221, Johnson Hall
  - Web site: [http://www.lehigh.edu/~inlpd/index.html](http://www.lehigh.edu/~inlpd/index.html)

• **General Counsel:**
  The expectation is that issues should be handled first by the appropriate office:
  - College (for Faculty and Student academic issues)
  - Human Resources (for Exempt and Nonexempt Staff)
  - Dean of Students Office (for Undergraduate Students)
  - Research and Graduate Studies (for Graduate Students)
  If warranted, the College, Human Resources, Student Affairs, or Research and Graduate Studies will refer the problem to the General Counsel.
    - Frank Roth, Esq.: 610-758-3572  far4@lehigh.edu
    - Heather Hosfeld, Esq.: 610-758-3572  heh204@lehigh.edu
    Room 307, Alumni Memorial Building