Resources for Conflict Resolution at Lehigh

Lehigh University has established a variety of resources with multiple points of contact to assist individuals who are unable to resolve conflict. For faculty, staff, and student matters, the usual course is to contact first the department chair, then the appropriate person in the college dean’s office, human resources, or student affairs. Alternative resources, as appropriate, include the ombudsperson, harassment policy officer, provost’s office, internal audit office, and campus police. By referral, the office of the general counsel and trained internal or external mediators are available to assist department chairs with conflict situations.

Conflict involving faculty/staff/student matters

- DEPARTMENT CHAIR
  
  - Dean’s Office
    - Dean or Associate Dean:
      - College of Arts and Sciences:
        - Donald Hall, Dean
        - Frank Davis, Assoc. Dean (Undergraduates)
        - Diane Hyland, Assoc. Dean (Faculty and Staff)
        - Garth Isaak, Assoc. Dean (Graduate Students)
      - College of Business and Economics:
        - Thomas Hyclak, Dean (Faculty)
        - Andrew Ward, Assoc. Dean (Graduate Students)
        - Katrina Zalatan, Assoc. Dean (Undergraduates)
      - College of Education:
        - Gary Sasso, Dean (Faculty)
        - Ward Cates, Assoc. Dean (Graduate Students)
      - P.C. Rossin College of Engineering and Applied Science:
        - S. David Wu, Dean (Faculty)
        - John Coulter, Assoc. Dean (Graduate Students)
        - Gregory Tonkay, Assoc. Dean (Undergraduates)

Human Resources Office (Exempt and Nonexempt Staff)
428 Brodhead Avenue
Linda Parks: (610) 758-5195
Linda.Parks@lehigh.edu
Judith Zavalydriga: (610) 758-3897
jaz308@lehigh.edu
Web site: https://hr.lehigh.edu/employee-relations-resources#
Faculty and Staff Guides: https://hr.lehigh.edu/staff-and-faculty-guides
**Student Affairs (Undergraduate Students)**
Dean of Students Office, University Center
Katherine Lavinder: (610) 758-4159  
kwl211@lehigh.edu
Sharon Basso: (610) 758-4156  
sbr2@lehigh.edu
Web site: https://studentaffairs.lehigh.edu/dos
Student Handbook: https://studentaffairs.lehigh.edu/handbook

**Office of Research and Graduate Studies (Graduate Students)**
Graduate Student Life Office, Christmas-Saucon Hall
Kathleen Hutnik: (610) 758-3648  
kaha@lehigh.edu
Web site: http://www.lehigh.edu/~ingrador/

**Provost’s Office**  Conflicts should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the Provost’s Office.

Alumni Memorial Building
Vincent Munley, Deputy Provost for Faculty Affairs
(610) 758-3165  
vgm0@lehigh.edu
Patrick Farrell, Provost: (610) 758-3605

Web site: http://www.lehigh.edu/~inprv/
Faculty Information & Resources: http://www.lehigh.edu/~inprv/faculty/index.html

**Other Resources**

_Faculty Staff (or Employee) Assistance Program_ provided by _Integrated Behavioral Health (IBH)_
Contact information:
Telephone: 1-800-395-1616 (to talk with a counselor, available 24/7)
Web site: http://www.ibhcorp.com/ (for print resources, information)
Access information:
Username: lehigh
Password: univ03

_Ombudsperson:_ Barbara H. Traister, Drown Hall
Telephone: (610) 758-3330  email: bht0@lehigh.edu
Robert Thornton, Rauch Business Center
Telephone: (610) 758-3460  email: rjt1@lehigh.edu
Web site: http://www.lehigh.edu/~inombuds/

_Mediation:_ Referrals available through Provost’s Office, Human Resources Office, and Student Affairs
Harassment Informal Network:

- Harassment Policy
  [http://www.lehigh.edu/~policy/university/harassment.htm](http://www.lehigh.edu/~policy/university/harassment.htm)
- Harassment Policy Officer Web Site:
  [http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html](http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html)
- Online education program on Preventing Sexual Harassment:

Harassment Policy Officer: Lee Kern
- Education and Human Services
- Iacocca Hall
- Telephone: (610) 758-3267
- e-mail: lek6@lehigh.edu
- Web site: [http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html](http://www.lehigh.edu/~inprv/faculty/harassmentinformation.html)

Internal Audit: Robert Eichenlaub
- 526 Brodhead Avenue
- Telephone: (610) 758-5012
- Web site: [http://www.lehigh.edu/~iniao/hotline.html](http://www.lehigh.edu/~iniao/hotline.html)
- Ethics Hotline – (610) 758-2500 (to report concerns anonymously and confidentially)

Campus Police: Ed Shupp, Chief
- Room 221
- Johnson Hall
- Telephone: (610) 758-4200
- Web site: [https://studentaffairs.lehigh.edu/police](https://studentaffairs.lehigh.edu/police)

General Counsel: Issues should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the General Counsel.

- Frank Roth, Esq.
- Heather Hosfeld, Esq.
- Alumni Memorial Building
- Telephone: (610) 758-3572

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