Resources for Conflict Resolution at Lehigh

Lehigh University has established a variety of resources with multiple points of contact to assist individuals who are unable to resolve conflict. For faculty, staff, and student matters, the proper course is to contact first the department chair, then the appropriate person in the college dean’s office, human resources, or student affairs. Alternative resources, as appropriate, include the ombudsperson, harassment policy officer, internal audit office, and campus police. By referral, the office of the general counsel and trained internal or external mediators are available to assist department chairs with conflict situations.

Conflict involving faculty/staff/student matters

- Department Chair

- Dean’s Office
  - Dean or Associate Dean:
    - College of Arts and Sciences:
      - Jeffrey Sands, Assoc. Dean (Faculty and Staff)
      - Barbara Traister, Assoc. Dean (Graduate Students)
      - Augustine Ripa, Assoc. Dean (Undergraduates)
      - Anne Meltzer, Dean
    - College of Business and Economics: Paul Brown, Dean
    - College of Education: Gary Sasso, Dean
    - P.C. Rossin College of Engineering and Applied Science:
      - S. David Wu, Dean (Faculty)
      - John Coulter, Assoc. Dean (Grad students)
      - Gerard P. Lennon, Assoc. Dean (Undergraduates)

Human Resources Office (Exempt and Nonexempt Staff)
428 Brodhead Avenue

Linda Parks: (610) 758-5195
Linda.Parks@lehigh.edu
Web site: http://www.lehigh.edu/~inhro/
Faculty and Staff Guides: http://www.lehigh.edu/~inhro/staff_guides.html

Student Affairs
Dean of Students Office
University Center
Undergraduate Students:
Susan Lantz: (610) 758-4159
sel3@lehigh.edu
Sharon Basso: (610) 758-4156
sbr2@lehigh.edu
Web site: http://www.lehigh.edu/%7Eindost/
Student Handbook: http://www.lehigh.edu/%7Eindost/dos/hbook.html
**Graduate Students:**
Kathleen Hutnik: (610) 758-3648  
kaha@lehigh.edu  
Web site:  http://www.lehigh.edu/~ingrador/

**Provost’s Office**  Conflicts should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the Provost’s Office.

Alumni Memorial Building
Jean Soderlund:  (610) 758-5891  jrsa@lehigh.edu
Deputy Provost for Faculty Affairs

Carl Moses:  (610) 758-5891  coma@lehigh.edu
Deputy Provost for Academic Affairs

Mohamed El-Aasser  (610) 758-3605
Provost

Web site:  http://www.lehigh.edu/~inprv/
Information & Resources for Faculty:  
http://www.lehigh.edu/~inprv/infoandresources.html

**Other Resources**

*Faculty Staff (or Employee) Assistance Program* provided by *Integrated Behavioral Health (IBH)*

Contact information:  
Telephone:  1-800-395-1616 (to talk with a counselor, available 24/7)  
Web site:  http://www.ibhcornp.com/ (for print resources, information)  
Select :  “Worklife” tab and link  
Access information:  
Username:  lehigh  
Password:  univ03

**Ombudsperson:** Rosemary J. Mundhenk  
Drown Hall  
Telephone:  (610) 758-3308  
email:  rjm4@lehigh.edu

Charles R. Smith  
Packard Laboratory  
Telephone:  (610) 758-5532  
email:  crs1@lehigh.edu
Mediation: Referrals available through Provost’s Office, Human Resources Office, and Student Affairs

Harassment Informal Network:
- Harassment Policy
  http://www.lehigh.edu/~policy/university/harassment.htm
- Harassment Policy Officer Web Site:
  http://www.lehigh.edu/~inhpo/index.html

Harassment Officer: Christine Cole
Education and Human Services
Iacocca Hall
Telephone: (610) 758-3720
e-mail: clc2@lehigh.edu
Web site: http://www.lehigh.edu/~inhpo/index.html

Internal Audit: Robert Eichenlaub
526 Brodhead Avenue
Telephone: (610) 758-5012
Web site: http://www.lehigh.edu/~iniao/
Ethics Hotline – (610) 758-2500

Campus Police: Ed Shupp, Chief
Room 221
Johnson Hall
Telephone: (610) 758-4200
Web site: http://www.lehigh.edu/~inlpd/index.html

General Counsel: Issues should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the General Counsel.

Frank Roth, Esq.
Room 307
Alumni Memorial Building
Telephone: (610) 758-3572
Web site: http://www.lehigh.edu/~inogc/index.html

6.20.08