Lehigh University has established a variety of resources with multiple points of contact to assist individuals who are unable to resolve conflict. For faculty, staff, and student matters, the usual course is to contact first the department chair, then the appropriate person in the college dean’s office, human resources, or student affairs. Alternative resources, as appropriate, include the ombudsperson, harassment policy officer, provost’s office, internal audit office, and campus police. By referral, the office of the general counsel and trained internal or external mediators are available to assist department chairs with conflict situations.

Conflict involving faculty/staff/student matters

- DEPARTMENT CHAIR

- Dean’s Office
  - Dean or Associate Dean:
    - College of Arts and Sciences:
      - Augustine Ripa, Assoc. Dean (Undergraduates)
      - Jeffrey Sands, Assoc. Dean (Faculty and Staff)
      - Michael Stavola, Assoc. Dean (Graduate Students)
      - Anne Meltzer, Dean
    - College of Business and Economics:
      - Paul Brown, Dean (Faculty)
      - Martin Saffer, Assoc. Dean (Graduate Students)
      - Katrina Zalatan, Assoc. Dean (Undergraduates)
    - College of Education:
      - Gary Sasso, Dean (Faculty)
      - Ward Cates, Assoc. Dean (Graduate Students)
    - P.C. Rossin College of Engineering and Applied Science:
      - S. David Wu, Dean (Faculty)
      - John Coulter, Assoc. Dean (Graduate Students)
      - Gerard P. Lennon, Assoc. Dean (Undergraduates)

Human Resources Office (Exempt and Nonexempt Staff)
428 Brodhead Avenue
Linda Parks: (610) 758-5195
Judith Zavalydriga: (610) 758-3897
Web site: http://www.lehigh.edu/~inhro/
Faculty and Staff Guides: http://www.lehigh.edu/~inhro/staff_guides.html
Student Affairs (Undergraduate Students)
Dean of Students Office, University Center
Susan Lantz: (610) 758-4159 sel3@lehigh.edu
Sharon Basso: (610) 758-4156 sbr2@lehigh.edu
Web site: http://www.lehigh.edu/%7Eindost/
Student Handbook: http://www.lehigh.edu/%7Eindost/dos/hbook.html

Office of Research and Graduate Studies (Graduate Students)
Graduate Student Life Office, Christmas-Saucon Hall
Kathleen Hutnik: (610) 758-3648 kaha@lehigh.edu
Web site: http://www.lehigh.edu/~ingrador/

Provost’s Office  Conflicts should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the Provost’s Office.

Alumni Memorial Building
Jean Soderlund, Deputy Provost for Faculty Affairs: (610) 758-5923 jrsa@lehigh.edu
Carl Moses, Deputy Provost for Academic Affairs: (610) 758-3705 coma@lehigh.edu
Patrick Farrell, Provost: (610) 758-3605
Web site: http://www.lehigh.edu/~inprv/
Faculty Information & Resources: http://www.lehigh.edu/~inprv/faculty_info_resources.html

Other Resources

Faculty Staff (or Employee) Assistance Program provided by Integrated Behavioral Health (IBH)
Contact information:
Telephone: 1-800-395-1616 (to talk with a counselor, available 24/7)
Web site: http://www.ibhcorp.com/ (for print resources, information)
Select: “Worklife” tab and link
Access information:
Username: lehigh
Password: univ03

Ombudsperson: Rosemary J. Mundhenk, Drown Hall
Telephone: (610) 758-3308 email: rjm4@lehigh.edu
Charles R. Smith, Packard Laboratory
Telephone: (610) 758-5532 email: crs1@lehigh.edu
Web site: http://www.lehigh.edu/~inombuds/
Mediation: Referrals available through Provost’s Office, Human Resources Office, and Student Affairs

Harassment Informal Network:
Harassment Policy
http://www.lehigh.edu/~policy/university/harassment.htm
Harassment Policy Officer Web Site:
http://www.lehigh.edu/~inhpo/index.html
Online education program on Preventing Sexual Harassment:
http://training.newmedialearning.com/psh/lehighu/

Harassment Policy Officer: Christine Cole
Education and Human Services
Iacocca Hall
Telephone: (610) 758-3720
e-mail: clc2@lehigh.edu
Web site: http://www.lehigh.edu/~inhpo/index.html

Internal Audit: Robert Eichenlaub
526 Brodhead Avenue
Telephone: (610) 758-5012
Web site: http://www.lehigh.edu/~iniao/
Ethics Hotline – (610) 758-2500 (to report concerns anonymously and confidentially)

Campus Police: Ed Shupp, Chief
Room 221
Johnson Hall
Telephone: (610) 758-4200
Web site: http://www.lehigh.edu/~inlpd/index.html

General Counsel: Issues should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the General Counsel.

Frank Roth, Esq.
Heather Hosfeld, Esq.
Alumni Memorial Building
Telephone: (610) 758-3572
Web site: http://www.lehigh.edu/~inogc/index.html

8.10.09