

Resources for Conflict Resolution at Lehigh

Lehigh University has established a variety of resources with multiple points of contact to assist individuals who are unable to resolve conflict. For faculty, staff, and student matters, the usual course is to contact first the department chair, then the appropriate person in the college dean's office, human resources, or student affairs. Alternative resources, as appropriate, include the ombudsperson, harassment policy officer, provost's office, internal audit office, and campus police. By referral, the office of the general counsel and trained internal or external mediators are available to assist department chairs with conflict situations.

Conflict involving faculty/staff/student matters

- DEPARTMENT CHAIR

- Dean's Office

- Dean or Associate Dean:

- College of Arts and Sciences:
Augustine Ripa, Assoc. Dean (Undergraduates)
Jeffrey Sands, Assoc. Dean (Faculty and Staff)
Michael Stavola, Assoc. Dean (Graduate Students)
Anne Meltzer, Dean
 - College of Business and Economics:
Paul Brown, Dean (Faculty)
Martin Saffer, Assoc. Dean (Graduate Students)
Katrina Zalatan, Assoc. Dean (Undergraduates)
 - College of Education:
Gary Sasso, Dean (Faculty)
Ward Cates, Assoc. Dean (Graduate Students)
 - P.C. Rossin College of Engineering and Applied Science:
S. David Wu, Dean (Faculty)
John Coulter, Assoc. Dean (Graduate Students)
Gerard P. Lennon, Assoc. Dean (Undergraduates)

Human Resources Office (Exempt and Nonexempt Staff)

428 Brodhead Avenue

Linda Parks: (610) 758-5195

Linda.Parks@lehigh.edu

Judith Zavalydriga: (610) 758-3897

jaz308@lehigh.edu

Web site: <http://www.lehigh.edu/~inhro/>

Faculty and Staff Guides: http://www.lehigh.edu/~inhro/staff_guides.html

Student Affairs (Undergraduate Students)

Dean of Students Office, University Center

Susan Lantz: (610) 758-4159
sel3@lehigh.edu

Sharon Basso: (610) 758-4156
sbr2@lehigh.edu

Web site: <http://www.lehigh.edu/%7Eindost/>

Student Handbook: <http://www.lehigh.edu/%7Eindost/dos/hbook.html>

Office of Research and Graduate Studies (Graduate Students)

Graduate Student Life Office, Christmas-Saucon Hall

Kathleen Hutnik: (610) 758-3648
kaha@lehigh.edu

Web site: <http://www.lehigh.edu/~ingrador/>

Provost's Office Conflicts should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the Provost's Office.

Alumni Memorial Building

Jean Soderlund, Deputy Provost for Faculty Affairs: (610) 758-5923 jrsa@lehigh.edu

Carl Moses, Deputy Provost for Academic Affairs: (610) 758-3705 coma@lehigh.edu

Patrick Farrell, Provost: (610) 758-3605

Web site: <http://www.lehigh.edu/~inprv/>

Faculty Information & Resources: http://www.lehigh.edu/~inprv/faculty_info_resources.html

Other Resources

Faculty Staff (or Employee) Assistance Program provided by *Integrated Behavioral Health (IBH)*

Contact information:

Telephone: 1-800-395-1616 (to talk with a counselor, available 24/7)

Web site: <http://www.ibhcorp.com/> (for print resources, information)

Select : "Worklife" tab and link

Access information:

Username: lehigh

Password: univ03

Ombudsperson: Rosemary J. Mundhenk, Drown Hall

Telephone: (610) 758-3308 email: rjm4@lehigh.edu

Charles R. Smith, Packard Laboratory

Telephone: (610) 758-5532 email: crs1@lehigh.edu

Web site: <http://www.lehigh.edu/~inombuds/>

Mediation: Referrals available through Provost's Office, Human Resources Office, and Student Affairs

Harassment Informal Network:

Harassment Policy

<http://www.lehigh.edu/~policy/university/harassment.htm>

Harassment Policy Officer Web Site:

<http://www.lehigh.edu/~inhpo/index.html>

Online education program on Preventing Sexual Harassment:

<http://training.newmedialearning.com/psh/lehighu/>

Harassment Policy Officer: Christine Cole

Education and Human Services

Iacocca Hall

Telephone: (610) 758-3720

e-mail: clc2@lehigh.edu

Web site: <http://www.lehigh.edu/~inhpo/index.html>

Internal Audit:

Robert Eichenlaub

526 Brodhead Avenue

Telephone: (610) 758-5012

Web site: <http://www.lehigh.edu/~iniao/>

Ethics Hotline – (610) 758-2500 (to report concerns anonymously and confidentially)

Campus Police:

Ed Shupp, Chief

Room 221

Johnson Hall

Telephone: (610) 758-4200

Web site: <http://www.lehigh.edu/~inlpd/index.html>

General Counsel: Issues should be handled first by the appropriate office: College (for Student academic issues and Faculty), Human Resources (for Exempt and Nonexempt Staff), or Student Affairs (for Students). If warranted, the College, Human Resources, or Student Affairs will refer the problem to the General Counsel.

Frank Roth, Esq.

Heather Hosfeld, Esq.

Alumni Memorial Building

Telephone: (610) 758- 3572

Web site: <http://www.lehigh.edu/~inogc/index.html>

8.10.09