GETTING STARTED

Downloading EmergenSee in the Google Play Store
GETTING STARTED

Downloading EmergenSee in the Google Play Store

STEP 1 | Open Android Device
STEP 2 | Launch Play Store app.
STEP 3 | Select Search then type & select EmergenSee

STEP 4 | Select Install
STEP 5 | Select “Accept” for App Permissions.
STEP 6 | Launch EmergenSee App
GETTING STARTED

Launching the EmergenSee App after Downloading

STEP 1
Select “Sign In” or “Create Account” options.

STEP 2
Accept “Terms of Use” and “User License Agreement.”
GETTING STARTED

Sign-in to an Existing Account if you have or know your EmergenSee ID

STEP 1
Please provide “Email Address” and “Password” to sign in.

Forgot My Password option is located at the bottom of the screen.
How to Create an EmergenSee Account

**GETTING STARTED**

Provide the following information to Create Account:

- First Name
- Last Name
- Email Address
- Mobile Phone Number
- Create an Account Password
- Re-Enter Password

Select Next

Select an Organization option:

- EmergenSee Pro
- EmergenSee U
- EmergenSee
How to Create an EmergenSee Account  

**GETTING STARTED**

**STEP 4** EmergenSee Pro  
*Global Monitoring*

- Have been provided a *Pro Code* by their monitoring company, school or business; or
- Enter *Pro Code*
- Select *Add*

**STEP 5** EmergenSee U  
*Geo-Fenced Monitoring*

- EmergenSee works at any enabled campus or company.
- You are not required to select or do anything.
- To receive alerts from that school, campus or corporation you will select this option.

Type School or Company name and select it when it appears.
**GETTING STARTED**

Subscribing to Professional Monitoring

Visit www.emergensee.com/professional-monitoring for additional details.

**STEP 6**

- **Subscribe** – this will direct you to the “Subscription Options” screen.
- **No Thanks** – this will direct you to the “Contacts” screen.

Visit www.emergensee.com/professional-monitoring for additional details.

* Professional Monitoring will be available in future releases.

**STEP 7**

If you choose to “Subscribe” to Professional Monitoring, you will be prompted to confirm subscription through your Google account.
**GETTING STARTED**

**How to Add Contacts**

**STEP 1**
Provide the Following Information:

- First Name
- Last Name
- Email Address
- Mobile Phone Number

**STEP 2**
Select “Done” to Add Contact.

You may have a maximum of 3 contacts.

Contact information can be added through the “Autofill from Address Book” feature.
Congratulations!

Your account has been setup!

Visit www.emergensee.com/features/download-emergensee to learn more about EmergenSee's features.
Basic usage instructions and tips for making the most out of EmergenSee.
USING EMERGENSEE

3 Ways to Start an Incident

EmergenSee offers you 3 ways to start an incident.

1. **Auto-Start Incident** – Incidents begin once the app is opened.
   
   Please refer to the “Settings > Incident Options” section to setup “Auto-Start Incidents.”

2. **Manually “Start” an Incident** – Select the “Start” button and an incident will begin immediately.

3. **Virtual Escort Timer** is an additional security feature when traveling to your destination.

   Please refer to the “Virtual Escort” section to setup feature.
Active Incident Screens

When an incident begins, the following icons and options will be displayed:

- **Video Icon:** "Green" Shows Live Streaming Video & Audio is on.
- **GPS Icon:** "Green" Shows GPS Location & Movements Activated.
- **PM Icon:** "Green" Shows a Professional Monitor is following the incident.
- **Hide Icon:** Select the "Hide" button to turn Stealth mode "On."
- **Chat Icon:** Communicate in Real-Time with EmergenSee Professional Partners.
Active Incident Screens  >  Hide (Stealth Mode)

When the “Hide” icon is selected, your smartphone goes into “Stealth” mode. This feature turns your smartphone completely black, giving the illusion that it’s off.

Meanwhile, EmergenSee continues to stream real-time video, audio, and GPS to your pre-selected contacts.

To turn off Stealth mode, tap your screen and the images will reappear.
Active Incident Screens ➤ Chat

Communicate in Real-Time with EmergenSee Professional Monitors.

EmergenSee Professional Monitors:

• Prompt you with Quick Pre-Scripted “Yes/No/Unsure” options.
• You may choose to customize your own “Text Message.”

“The Chat feature is only available with Organization Affiliation and Professional Monitoring.”
USING EMERGENSEE

Active Incident Screens  >  End

Select “End” and the following options will be displayed:

• **Never Mind** – this ends the incident.
• **Call Me** – ends the incident with a “Call Me” text to your Pre-Selected Contact.
• **Send Help** – ends the incident with a “Send Help” text to your Pre-Selected Contact.
• **Custom** – ends the incident allowing you to send a “customized text” message to your Pre-Selected Contact.
• **Cancel** – allows you to continue the “Active Incident” with live streaming Video, Audio and GPS locations to your Pre-Selected Contacts.
Virtual Escort

Virtual Escort is an additional security feature when traveling to your destination.

Prior to your departure, set the timer for the expected duration of your activity. If the timer expires before you reach your destination, EmergenSee automatically alerts your Pre-Selected Contacts.

To activate the "Virtual Escort", set the estimated length of time and select "Set".

When the timer is counting down, you can always begin an Incident by selecting "Send Alerts Now."

To stop the timer, select "Cancel."
**USING EMERGENSEE**

### Settings

**STEP 1**  
Select “Settings”

**STEP 2**  
Select from the following “Settings” options:
- Incident Options
- Profile
- Organization
- Contacts
- Manage Subscriptions
- Privacy Policy
- Terms of Use
Select how the incident will begin and the type of streaming will be recorded.

**Auto Start Incident:**

- "ON" will start an incident as soon as the app opens. (Recommended)
- "OFF" means EmergenSee is on Stand-By, waiting for you to select "Start."

By default, EmergenSee "Auto-Start Incident" is pre-set to "OFF."

**Transmitted Data Options:**

- Video, Audio and Location
- Photos, Audio and Location
- Audio and Location (No Video)
- Video Location (No Audio)

Sending only photos or audio uses less data, but observers won’t be able to see a live video.
USING EMERGENSEE

Settings ➔ Profile & Password Change

**STEP 1**
Select “Profile” in the “Settings” screen.

**STEP 2**
Select one of the following fields you wish to change:
- First Name
- Last Name
- Email Address
- Mobile Phone Number

If you change any information, please select “Save”

**STEP 3**
Select “Change Password” to enter a new password.

**STEP 4**
Enter Current and New Password.

**STEP 5**
Select “Change Password”

If you forgot your password, please select “I Forgot My Password” to receive an email to your registered account.
**USING EMERGENSEE**

**Settings > Organization**

If you have been provided a “Pro Code” by your organization, the following applies to you:

**STEP 1**
Select “Organization” in the “Settings.”

**STEP 2**
Select “EmergenSee Pro” or “EmergenSee U”.

For more help, please refer to the “Create Account” section above.
**USING EMERGENSEE**

**Settings › Contacts**

- If you wish to update, add or remove at any time:

**STEP 1**

Select “Contacts” in the “Settings” screen.

For more help, please refer to the “Contacts” section above.
USING EMERGENSEE

Settings ➔ Manage Subscriptions

To manage your subscription to “Subscribe” or “Unsubscribe” Professional Monitoring, select this option.
For more information, visit www.emergensee.com