



# In the Spotlight

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July 2009

## 2009 Lehigh Appreciation Dinner

**W**orking together, we achieve far more than we can individually,” wrote **Alice Gast**, president, and **Mohamed El-Aasser**, provost, in their welcome letter to attendees of the May 5, 2009 Lehigh Appreciation Dinner. “Our theme, ‘One Campus. One Community.’ celebrates this common mission and collaborative spirit.”

The Dinner, held at Rauch Fieldhouse, brought together more than 500 faculty and staff to honor individuals for their contributions to the betterment of the University. Guests enjoyed a reception complete with wine, fruit, and cheese, and a sit-down dinner of a chicken, steak, or vegetarian entrée.

The decision to hold one dinner for faculty and staff signifies the community spirit of Lehigh University and illustrates the commitment to work together to advance our mission of research and teaching for the common purpose of creating the best environment possible for students. It also speaks to the responsibility of all to conserve resources where possible.

### Table of Contents

<i>Lehigh Appreciation Dinner ..</i>	<i>1</i>
<i>Happy Anniversary .....</i>	<i>2</i>
<i>New Hires .....</i>	<i>3</i>
<i>On the Move.....</i>	<i>3</i>
<i>Tradition of Excellence Awards .....</i>	<i>8</i>
<i>Retirees .....</i>	<i>10</i>
<i>Spot Bonus Awards .....</i>	<i>13</i>

This year, seventy-four individuals were honored with faculty or staff awards, 25-year service milestone recognition, or retirement recognition.

### RECIPIENTS OF FACULTY AND STAFF AWARDS

**Mary Kay Baker**, Conference and Special Housing Services — Lehigh University Award for Distinguished Service for her contributions to Athletics Department’s summer camps and in helping to grow summer camp programs, as well as providing exemplary support to the Philadelphia Eagles during their annual training camp stay at the University.

**Ivan Biaggio**, Department of Physics — Eleanor and Joseph F. Libsch Early Career Research Award for his research achievements in the field of condensed matter physics and nonlinear optics. Wrote his nominator, “*Ivan’s ability to clearly and simply explain the essential physics of his work across a broad spectrum of topics is often breathtaking.*”

**Vincent Callanan** and **Wilfredo (Fred) Colon**, both of Facilities Services — John W. and Barbara R. Woltjen Award for their exceptional service to the campus community by maintaining excellent relations with resident students, working overtime when needed, and coordinating with Conference Services when quick turnaround of spaces and special requirements were needed for summer conferences.



(Continued on page 4)



# Happy Anniversary!



Congratulations to the following employees  
who reached anniversary milestones  
between January and June 2009.

*Thank you for your continued service and  
dedication to Lehigh!*

## 40 YEARS

**Diane Oechsle** — Department of Marketing

## 35 YEARS

**Laura Cambiotti** — Earth & Environ Science

**Patricia Chase** — Facilities Planning

**Annette Ruhe** — LTS Administration & Planning

## 30 YEARS

**Lori Carroll** — LTS Tech Management

**Terry Delph** — Mechanical Engineering

**Gregory Fegley** — Facilities Services

**Roy Gruver** — LTS Tech Management

**Andrew Klein** — Chemical Engineering

**Gerald Lennon** — Enterprise Sys Implementation

**Loretta Long** — Risk Management

**Sarah Loosbrock** — LTS Tech Management

**Denise Shelhamer** — LTS Library Access Services

**Mary Wagner** — Development Office

**Ronald Wagner** — Enterprise Sys Implementation

## 25 YEARS

**Margie Barry** — College of Education

**Helen Bobeck** — Iacocca Institute

**Mary Lynn Breiner** — College of Business & Econ

**Anthony Casamassa** — LTS Tech Management

**John Gregoris** — Physics

**Rene Hollinger** — Economics

**David Lukow** — Facilities Services

**Dolores Meixell** — Registrar

**Sandra Piazza** — Dean of Students

**Janice Stoudt** — Finance & Administration

**E. David Sudol** — Emulsion Polymers

**Randall Wambold** — Enterprise Sys Implement

## 20 YEARS

**Stacey Alderfer** — LTS Tech Management

**R. Kirkwood Colton** — Development Office

**Elaine Correll** — Chemical Engineering

**David Jones** — LTS Tech Management

**Irene Jones** — Athletics

**Patricia Kandianis** — LU Art Galleries

**Richard McGarr** — University Police

**Thomas Meischeid** — Research & Sponsored  
Programs

**Alfred Miller** — Ctr Adv Mat Nanotechnology

**Kathleen Milmine** — Finance & Administration

**Linda Muckey** — Bursar's Office

**Rebecca Navedo** — Dean of Students

**Janet Pfingstl** — Development Office

**Nancy Speck** — College of Business & Economics

**Frank Stokes** — Engineering Research Center

**Samuel Weaver** — Finance & Law

## 15 YEARS

**Cheryl Ashcroft** — Dean of Students

**Elaine Kuchera** — Environmental Health & Safety

**John Sale** — Energy Research Center

**Jean Soderlund** — Provost's Office

**Jeanne Steinberg** — Computer Sci & Engineering

## 10 YEARS

**David Altemus** — Engineering Research Center

**Barbara Bertsch** — Admissions

**Timothy Cauller** — English as a Second Language

**Kathleen Clayton** — College of Business and Econ

**Walter Conway** — Internal Audit Office

**Rochelle Makela-Goodman** — Development

**William Hunter** — Internat'l Students and Scholars

**Kashi Johnson** — Theatre

**Kirk Mackes** — Career Svcs/Corporate Relations

*(Continued on page 9)*

## Newly Hired

**A** warm welcome to the following staff members who joined Lehigh between January 1, 2009 and May 31, 2009:

**Jane Altemose** — Purchasing Office  
**Brooke Apple** — Controller's Office  
**Muhammed Naazer Ashraf** — LTS Client Services  
**Shelly Barry** — Lehigh Support  
**Kathleen Bibalo** — VP & Associate Provost for Res/Grad Studies  
**Megan Blessing** — Graduate Programs Office  
**Mark Canney** — LTS Client Services  
**Joseph Cavanaugh** — Facilities Services  
**Amanda Davis** — LU Art Galleries  
**Richard Greenwood** — Distance Education  
**Denise Julian** — Athletics  
**Richard Kline** — Development Office  
**Noel Panebianco** — Women's Center  
**Michael Russell** — Development Office  
**Kerry Rutherford** — Facilities Services  
**Robert Ryan** — Athletics  
**Chelsea Santoro** — Development Office  
**Robbyn Seier** — Controller's Office — Payroll  
**Melissa Steele** — Graduate Student Life  
**Bradley Superka** — Development Office  
**Cynthia Gegeckas** — President's Office  
**Kurt Weber** — Enterprise Systems Implementation  
**Kathryn Zimmerman** — Corporate & Foundation Relations

Help us in offering these individuals success in their new position or career. We are very pleased that you have chosen to be part of Lehigh University. All the best of luck!

## On the Move

**C**ongratulations to the following staff members who transitioned into new positions at Lehigh between January 1, 2009 and May 31, 2009:

**Cynthia Autenrieth**  
Transitioned into another position in the Controller's Office

**Joan Brosious**  
Transitioned into another position in the Human Resources Office

**Cindy Hart**  
From: Provost's Office  
To: International Affairs

**Debra Nyby**  
From: Provost's Office  
To: International Affairs

**Catherine Plocinik**  
Transitioned into another position in the President's Office

**Margaret Portz**  
Transitioned into another position in Distance Education

Join us in saluting these individuals in their Lehigh career achievements. We are pleased that you have chosen to progress through your career with us. All the best of luck!

**Best of luck!**



## 2009 Lehigh Appreciation Dinner ...

*(Continued from page 1)*

**Shin-Yi Chou**, Economics — Hillman Award for Graduate Advising for her helpful advice and guidance offered to her students.

**David Cundall**, Biological Sciences — Hillman Award for Undergraduate Advising for his demonstrated excellence in teaching and mentoring. Wrote his student nominator, *"I always expected an advisor to provide insight on general life choices and Dr. Cundall definitely met that standard. Dr. Cundall has a reputation of being tough, and I love that he pushes his students, especially his advisees, to be the best they can be."*

**Mary Ann Dent**, Mathematics — Perry and Carol Zirkel Award for her organizational abilities in keeping the department running smoothly. Wrote her nominator, *"...She is not just a warm person, but highly competent at her job, organizing the department so that it hums like a well oiled machine."*

**Rebecca Eshelman**, Zoellner Arts Center — Alfred Noble Robinson Award for her always-helpful attitude and willingness to pitch in whenever necessary. Wrote her nominator, *"On too many occasions she has been extremely helpful, often overlooking her own needs, and instead staying and getting a job done...In Becky we have someone who is aware of the dedication an artful endeavor requires."*

**Gaurav Gulati**, Industrial & Systems Engineering — Lehigh University Teaching Assistant Award for his respectful, always-available method of teaching. Wrote his nominator, *"After realizing that many people struggled with programming concepts and couldn't answer simple questions from the previous day's lecture, he started doing small problems at the beginning of the class. This encouraged the class to actively engage in the class."*

**James Gunton**, Department of Physics — Hillman Faculty Award for his unwavering dedication to the research and teaching of his subject. Wrote one of his nominators, *"Gunton is an outstanding physicist, professor, and University citizen by any measure. The combination of his scholarly talent, strongly positive personality, and devotion to Lehigh elevates everyone around him."*

**Parveen Gupta**, Accounting — Robert and Christine Staub Faculty Excellence Award in Business and Economics for his positive contributions to students inside and outside of the classroom. Wrote one student nominator, *"He always took our in-class subjects and related them to the real world to help us understand the information better and see that we will be using classroom knowledge when we graduate."*

**Stephen Guttman**, Budget Office — Paul J. Franz Award for his work ethic, friendly, professional manner, and stewardship of Lehigh's finances. Having joined the Lehigh team more than thirty-two years ago, Steve began as assistant director of auxiliary operations for the Bookstore and worked his way to the Budget Office in 1988. Wrote his nominator, *"Described as the wizard of the budget, master of detail and the computer, Steve is always thorough, accurate, and innovative. High quality customer service is the hallmark of his work."*

**David Kashinski**, Dept. of Physics — Lehigh University Teaching Assistant Award for his enthusiasm in teaching and his ability to make complex ideas easily understood.

**Susan Lantz**, Dean of Students — Hillman Exempt Staff Award for her exemplary service to the Student Affairs office. Wrote her nominator, *"She has single-handedly increased Lehigh University's retention statistics annually with her efforts to 'save every student possible.'"*

**Deborah Laub**, Theatre Dept. — Hillman Nonexempt Staff award for her commitment and contribution to the department and to Lehigh University. In addition to her day-to-day duties, Deborah took on coordinating logistic details for the department's faculty search and ensured that each candidate that came to campus had everything he or she needed.

**Julia Maserjian**, LTS Client Services — Louis and Helen Zirkel Library Staff Award for her lead role in establishing a digital library program and for working towards earning funding through grants.

**Ray Midlam**, Finance and Law — Lehigh University Teaching Assistant Award for his honest, supportive method of teaching. Wrote one student nomi-

*(Continued on page 5)*

## 2009 Lehigh Appreciation Dinner ...

(Continued from page 4)

nator, “*He is able to teach in a way that not only clarifies the subject’s content, but also keeps you engaged.*”

**Ziad Munson**, Sociology & Anthropology — Lehigh Junior Award for Distinguished Teaching for his proven teaching methods and mentoring relationships with students. A regular participant in teaching workshops, Ziad uses the latest technology in the classroom and is a sought-after source of advice for undergraduate and graduate students. Wrote one student nominator, “*My love and passion for sociology has been enhanced over the years because of the classes I have taken with you and I want to thank you for having been such a positive influence for me throughout my years at Lehigh.*”

**Nandu Nayar**, Finance & Law — Carl R. and Ingeborg Beidleman Research Award for his research and scholarship in his field. An often-published expert in top journals of the finance industry, Professor Nayar is also a sound and effective mentor to his colleagues and doctoral students.

**Henry Odi**, Academic Outreach Office — Employee Relations Advisory Committee (ERAC) Distinguished Service Award for his commitment to Lehigh’s vision of enhancing academic excellence in his nineteen years of service. Since his coming to the University, Henry has been instrumental in advancing those academic efforts and has played an integral part in the formation of key programs and has served as advisor to several MS and PhD candidates.

**Dominic Packer**, Psychology Dept. — Robert C. and Virginia L. Williamson Award for Social Research for his article, published in *Personality and Social Psychology Review*, “On Being Both With Us and Against Us: A Normative Conflict Model of Dissent in Social Groups.” Cited by the selection committee for its clarity, depth and thoroughness, the article argues for a new understanding of dissent in social groups and points out several avenues for further research in this area.

**Miren Edurne Portela**, Modern Languages and Literature — Donald B. and Dorothy L. Stabler Award for Excellence in Teaching for her willingness to help students in their research efforts. Wrote the student nominator, “*She is both compassionate and knowledgeable, and any student that takes a*

*class with her can clearly see how dedicated she is to teaching.*”

**Robert Storer**, Industrial and Systems Engineering — Christian R. and Mary F. Lindback Award for Distinguished Teaching for his innovative teaching methods. An academic advisor to approximately fifty students per year, Professor Storer is received highly by his students in annual evaluations. He is also the founder and key developer of the *Integrated Business and Engineering Honors* program, which speaks to his innovative interdisciplinary teaching style.

**Dana Stow**, Admissions Office — Alfred Noble Robinson Award for her work on the admissions software, which allowed the admissions team to process approximately 13,000 applications by their deadline. Wrote her nominator, “*In our business, recruiting is all about building relationships and this software will allow us to jump ahead of many others who can only dream of having such a system.*”

**Edward Whitley**, English Dept. — Lehigh Junior Award for Distinguished Teaching for his ability to connect with students and in bridging old texts with the present by use of technology in the classroom. Noted his nominator, “*...in six of the ten courses he’s taught, Whitley received mean ratings of 4.9 or above, and in three of those courses, the average was a perfect 5.0.*”

**Benjamin Wright**, Religion Studies — Eleanor and Joseph F. Libsch Research Award for his excellence in research and status of “expert” in the field of Biblical scholarship and linguistics. Wrote one of his nominators, “*...the completion of A New English Translation of the Septuagint, a work of truly historic significance, marks a major milestone in his career as well as a significant event in the history of Christianity. That achievement would itself be well recognized by the Libsch.*”

**Yuilang (Oliver) Yao**, Dept. of Management — Carl R. and Ingeborg Beidleman Research Award for his active research focused on electronic supply chains and for the recognition brought to Lehigh University as a result of his receipt of the 2007 E. Grosvenor Plowman Award from the Council of Supply Chain Management Professionals for his paper, “Managing Supply Chain Backorders Under

(Continued on page 6)

## 2009 Lehigh Appreciation Dinner ...

(Continued from page 5)

Managed Inventory: A Principal-Agent Approach and Empirical Analysis.”

### 25-YEAR HONOREES

**Todd Anthony**, Engineering Research Ctr  
**Margie Barry**, College of Education  
**Blair Bernhardt**, LTS Client Services  
**Glenn Blank**, Computer Science & Engineering  
**Helen Bobeck**, Iacocca Institute  
**Mary Lynn Breiner**, Business & Economics  
**Marcia Burkit**, LTS Library Access Services  
**Anthony Casamassa**, LTS Technology Mgmt  
**Pei Yue Chu**, Enterprise Systems Implementation  
**Carmen Correa**, Controller’s Office — Payroll  
**Victoria Elovski**, Registrar’s Office  
**John Gregoris**, Physics  
**Frank Gunter**, Economics  
**Ann Marie Guttman**, LTS Client Services  
**Maria Hernandez**, Residential Services  
**Rene Hollinger**, Economics  
**John Huennekens**, Physics  
**David Johnson**, Mathematics  
**David Joseph**, Student Auxiliary Services  
**David Lukow**, Facilities Services  
**Charles Lyman**, Materials Science & Engineering  
**Dolores Meixell**, Registrar’s Office  
**Sandra Piazza**, Dean of Students  
**Laurence Silberstein**, Jewish Studies  
**Janice Stoudt**, Finance & Administration  
**E. David Sudol**, Emulsion Polymers Institute  
**Larry Taylor**, Economics  
**Jean Toulouse**, Physics  
**Arkady Voloshin**, Mechanical Engineering  
**Meghanad Wagh**, Electrical Engineering  
**Randall Wambold**, Enterprise Systems

### RETIREES

**Edward S. Barndt**, Athletics  
**Arlan O. Benscoter**, Materials Science  
**Addison C. Bross**, English  
**J. Alwyn Eades**, Materials Science  
**Robert T. Folk**, Physics  
**James A. Greenleaf**, Finance and Law  
**Richard G. Herman**, Chemistry  
**Robert R. Kendi**, Rauch Business Communications  
**Michael G. Kolchin**, Assoc Dean for Grad Studies

**Susan J. Lohrman**, Health Center  
**Mary Ann C. Mikitka**, Dean of Students  
**Robert M. Sorensen**, Civil & Environmental Engineering  
**Valerie J. Van Billiard**, LTS Client Services  
**Fred J. Wehden**, LTS Client Services  
**Raymond F. Wylie**, International Relations  
**Ivan Zaknic**, Art and Architecture



**Above:** Arlan Benscoter, Alice Gast  
**Below:** Tim Cauller, Brianne Lisk  
**Bottom:** Jack Cheezum, Daniel Zeroka



## 2009 Lehigh Appreciation Dinner ...



**Clockwise from top:** Dave Kashinski, Gaurav Gulati, Ray Midlam, Alice Gast, Mohamed El-Aasser; Steve Guttman, Bob Wolfenden; Fred Colon, Peggy Plympton, Vince Callanan; Oliver Yao, Paul Brown; Mohamed El-Aasser, Dana Stow, Becky Eshelman, Alice Gast; Mohamed El-Aasser, Ben Wright, Alice Gast.



## Tradition of Excellence Awards

**D**uring the 2009 spring semester, twenty-one individuals and four teams were presented with Lehigh Tradition of Excellence Awards. The program recognizes outstanding behaviors with exceptional results. Nominations came from staff, faculty, students, alumni, parents, visitors, and vendors. Recipients received a check, a special medallion, a congratulatory letter from their respective vice president, and a certificate signed by President **Alice P. Gast**.



### Individual Awards

**Bonnie Beidleman**, Office of International Students & Scholars, for her involvement with international students and her always-respectful interactions with students, faculty, and staff. In her role, Bonnie works with international students on a daily basis and continually coaches and mentors them to make their transition to the United States and to Lehigh as seamless as possible. In addition, Bonnie is always on the lookout for ways to run things more efficiently administratively speaking, and works on the annual International Bazaar, which is always a great success. Wrote her nominator, *"Her continued desire to go 'above and beyond the call of duty' in all aspects of her position, as well as the numerous daily tasks she chooses to take on to support her department, and therefore the University as a whole, make her an indispensable addition to Lehigh University."*

**Roseann Corsi**, Athletics, for the positive and supportive atmosphere she creates. Responsible for overseeing the Community Outreach by Athletes who Care about Helping (COACH), Breakfast for a Buck, and Adopt-A-Family programs, Roseann works hard to make each program better year after year. Wrote her nominator, *"Roseann is all about community service. She realizes the importance and how it can easily bring the Lehigh community together."* In addition, she is willing to share her expertise openly with others.

**Lynn D'Angelo**, Career Services, for her efforts in counseling graduate-level and international students

in interviewing skills. In her role, and of significant note, last year Lynn worked with Air Products and Chemicals, Inc. to create a video specifically designed to help international graduate students with the interview process in the United States.

**Marian Gaumer**, Religion Studies, for her always-approachable demeanor whenever anyone has a question. Wrote her nominator, *"She is eager to help and if she doesn't have the answer will go that extra mile to find the answer. I never get the feeling that I am intruding on her time."* Marian's sincere outreach and genuine concern have brightened the day of all with whom she is in contact. In addition to her many contributions, Marian is an active member of the ArtsLehigh student arts/creative grant review committee.

**Lee Graham**, Biological Sciences, for his flexibility and willingness to provide assistance well beyond the expected. Wrote his nominator, *"He has fixed equipment for me that would otherwise be tossed out, gone to the recycling center to safely dispose of old computers, ordered things at the last minute. But if I request something, he is on it in an instant."*

**Brigit Gray**, LTS Library Access Services, for her positive demeanor and team-focused work ethic. A consistent role model, she is responsible for lending Lehigh's collections to other libraries. In an effort to streamline that process, Brigit proposed the idea of scanning materials so that Lehigh could provide these often sensitive items and email them to the recipients more quickly and safely. She also scheduled time with each of her colleagues to give them a tutorial about reference services, copyright, and other information that would be beneficial for everyone to know for better customer service.

**Lois Groff**, Department of Physics, for her efforts in coordinating the graduate program. Wrote her nominator, *"This is a complicated, multi-faceted job that involves everything from handling graduate applications and admissions to helping students satisfy their graduation requirements."* Lois is a first-person contact for all graduate students in the department and ensures that each of the students are registered for the necessary classes and labs in chronological order. In addition, she assists faculty, students, and staff with everything from building maintenance to

*(Continued on page 11)*

## Anniversaries ...

(Continued from page 2)

**Rose Anne Martinuzzi** — Enterprise Sys Implementation  
**Anthony Myers** — LTS Technology Management  
**Jean Nonnemaker** — Enterprise Sys Implementation  
**Jeffrey Reinhard** — University Police  
**Linda Shroi** — Alumni Association  
**Glenn Strause** — Printing and Mailing Svcs  
**Greg Vollman** — Facilities Services  
**Dominic Wallitsch** — Controller's Office

### 5 YEARS

**Henry Baird** — Computer Science and Engineering  
**Lydia Benjamin** — President's Office  
**Mooi Choo Chuah** — Computer Science and Engineering  
**Roger Douglas** — College of Education  
**Robin Flemming** — Development Office  
**Catherine Headman** — Design Arts Program  
**Heather Hosfeld** — General Counsel  
**Anand Jagota** — Chemical Engineering  
**Shaun Keggan** — Civil and Environmental Engineering  
**Timothy Lucas** — Education and Human Services  
**Jeffrey Ludwig** — LU Art Galleries  
**Robert Lychak** — Facilities Services  
**Michael MacDougall** — Enterprise Systems Center  
**Thomas Marullo** — Engineering Research Center  
**Julia Maserjian** — LTS Client Services  
**Matthew Mattern** — Development Office  
**Rebecca Miller** — Chemistry  
**Karla Morales** — Development Office  
**Radha Pattnaik** — Physics  
**Mary Peppel** — Admissions  
**Dennis Praedin** — Department of Management  
**Joan Ramage Macdonald** — Earth and Environmental Science  
**Jill Redfern** — Athletics  
**Gregory Reihman** — LTS Faculty Development  
**Thomas Rigney** — Athletics  
**Rosalie Sandberg** — Zoellner  
**Karen Spano** — Finance and Administration  
**Jennifer Sterner** — Bursar's Office  
**Kathryn Welsh Radande** — Study Abroad Office  
**Gerard Wilcher** — Athletics  
**Suxing Wu** — Ctr for Adv Mat Nanotechnology  
**Xiaoli Zhao** — Materials Science and Engineering



## Retirees

**P**lease join us in wishing these dedicated Lehigh University employees well in their retirement.

### EDWARD (ED) BARNDT

Ed's penchant for customer service will be missed by the Athletics — Facilities and Events team. Ed began working for Lehigh at Stabler Arena on a part-time basis in 1991 and recently retired from his full-time post as Athletic Facilities and Events Manager.

*"Ed was always volunteering for the early-morning shift,"* said **Gregory Schulze**, Facilities and Event director for Rauch Fieldhouse. *"And his customer-friendly attitude was always a major part of our trade show events."*

A resident of Bethlehem, Ed earned a Bachelor of Arts degree in accounting from Lehigh in 1963. During his retirement, he is spending more time with his sister and brother-in-law in upstate New York.

### ARLAN BENSCHOTER

Arlan spent more than two decades of service to Lehigh University's Materials Science and Engineering Department as a Research Engineer. And while he's recently retired, he still spends time in the department helping out mentoring students.

Wrote his former supervisor, **Helen Chan**, chair and New Jersey Zinc Professor, *"Throughout the course of his career at Lehigh, Arlan has played a critical role in arranging summer internships for our majors...and is the de facto 'go-to' person for any student who needs help with their research projects. He is unstintingly generous with his time."*

Having joined Lehigh from Bethlehem Steel in 1987, Arlan is the only non-faculty member to have ever received a teaching award at Lehigh, namely the 1996 Teaching Excellence Award. He has also been the recipient of several other awards, including the prestigious Henry Clifton Sorby Award from the Metallographic Society, which is the most coveted award distributed from the Society. Arlan has also contributed to numerous books and journals and has been an invited speaker to several industry events.

An avid outdoorsman, Arlan is spending his retirement hunting and fishing as well as enjoying time

with his wife Sandy, daughters, and grandchildren.

### RICHARD HERMAN

Richard retired from his post as Principle Research Scientist in the Department of Chemistry in May of 2008, but he hasn't left campus. Since that time, Richard has served as a consultant to the Energy Research Center and to Hugo Caram's research group in the Department of Chemical Engineering.

In total, Richard spent thirty-three years at Lehigh, during which he took on several responsibilities and became involved with numerous projects on and off campus. Over his career, Richard published more than 120 research papers/book chapters, delivered more than 140 lectures, and earned four US patents and two European patents. He is also a manuscript reviewer for such publications as *Journal of Physical Chemistry*, *Inorganic Chemistry*, and *Journal of the American Chemical Society*.

Wrote one former colleague, **Kamil Klier**, *"I am privileged to have worked with him for decades and have great admiration for Rick the scientist, the teacher and, more broadly, the practitioner and expert."*

Since his retirement, Richard has been spending time relaxing with family and working in his garden. He's also active in his church and is an avid soccer fan and holds membership in the National Soccer Coaches Association of America.

### ROBERT (BOB) KENDI

Bob's connectedness to the faculty and staff of Lehigh University campus has grown in depth and breadth over his more than twenty-five years of service at the University.

As a valuable member of the Computer Center and Information Resources for seventeen years, he was first a user consultant and later the manager of the Lehigh Computer Store for the entire span of its existence. He became team leader of the Business College in 1998 and, two years later, director of the Communications Center of Rauch in 2000.

*(Continued on page 14)*

## Tradition of Excellence Awards Individual Awards ...

*(Continued from page 8)*

fixing office equipment to mass mailings, and more.

**Carla (Cookie) Jenkins-MacDonald**, CBE Undergraduate Programs Office, for her supportive, positive disposition. A thirty-year veteran at Lehigh, Cookie is a dependable resource for her colleagues, students, staff, and faculty, and is always willing to help in any way possible. In the past five years, she has been responsible for training seven new people in the department in terms of office and university protocol, but also sharing with them information about Bethlehem and the Lehigh Valley.

**Jeanne Tan Ma**, Office of International Students and Scholars, for her leadership and community-building abilities. In her role, Jeanne leads the planning of the annual International Bazaar, coordinates activities such as the Halloween Party, Pumpkin Party, and ski trips for international students, and also serves as advisor for two student clubs.

**Thomas Marullo**, Advanced Technology for Large Structural Systems (ATLSS), for his continued support in the research and testing activities of a very productive research center. Wrote his nominator, "*He has supported the ongoing testing activities of our researchers by making his services available round the clock, remotely supporting tests from home or other locations.*" His talents and ready availability have contributed immeasurably to ATLSS' research portfolio.

**Melanie McDonnell**, Enterprise Systems Implementation, for her always up-to-date knowledge of the changing and improving Banner system. Because she trains Lehigh personnel on the Banner system, this knowledge is imperative to Melanie's success. In addition to training folks on Banner, Melanie impresses the importance of security and privacy when accessing Banner files. She has served Lehigh in other ways, including on the Employee Relations Advisory Committee (ERAC) for three years and for providing input for the *Job Family Compass Guide* initiative as an active member of its advisory committee.

**William Mushock**, Material Science and Engi-

neering, for his ability to share knowledge of the Scanning Electron Microscopes and Hitachi 4300 FE-SEM, of which he is manager. Wrote his nominator, "*His instruction notes are clear, well illustrated, and comprehensible to users of all levels.*" In addition, Bill has the ability to foresee potential problems and to head those off proactively, ensuring that the equipment is available on a near-24/7 basis.

**Cherylann Myers**, Admissions, for her initiative in proposing a travel processes audit for the Admissions team. Noticing that some counselors' travel time ran more smoothly than others, Cherylann investigated the counselors' travel procedures and asked to create a committee to find a more effective set of processes for all to adopt. Wrote the nominator, "*She has since met with her committee several times, and through these meetings has come up with some excellent suggestions that we will implement in the fall '09 travel season.*" In addition, it was Cherylann who suggested online registration confirmations and revised Banner codes, both of which have been implemented.

**Linda Roberts**, Purchasing, for her willingness to step up to the plate to complete a request no matter how busy she is. Wrote her nominator, "*Linda's pleasant and cheerful personality makes her a great ambassador for Lehigh as she works with such a variety of clientele both on and off campus.*" One example of this disposition can be illustrated by the recent audit finding that required an additional review of orders that had already been placed. Despite the extra work on her already heavy workload, Linda took on the challenge without complaint to ensure complete compliance.

**Matthew Romero**, Distance Education, for his ability to efficiently solve any technical issues that might arise with online and satellite classes. Responsible for supporting all the Distance Education office staff, Matt takes time to explain what he is doing in order to keep equipment running smoothly. In addition, he takes action immediately to solve any technical glitches and has worked as a team player to dismantle and set up all computers in a recent office staff move.

**Tiffany Showalter**, Office of Fraternity and So-

*(Continued on page 12)*

(Continued from page 11)

rory Affairs, for her professionalism as a mentor to students and in her working relationships with faculty and staff. Tiffany is a lead-by-example professional, and while she advises students on issues, she also encourages them to make their own decisions and to hold themselves accountable. Over the past four years, Tiffany has served on numerous committees, has served as a SpringServe advisor, and has worked on the Greek Peer Values Educator program, in which she has helped research, develop curriculum, and selecting student educators. *“The program will be marketed to students and organizations for the first time in fall 2009 and I have no doubt it will be very successful thanks to Tiffany’s commitment to its success over the past year,”* wrote her nominator.

**Linda Shroi**, Alumni Affairs, for the continued professionalism she demonstrated in spite of sometimes stressful work conditions. Wrote her nominator, *“Linda takes on additional responsibilities outside her job scope for the good of the organization and the university. Always a team player, she will lend a hand with outside events and activities for all the good of the university.”* When necessary, Linda worked extended hours to make sure all tasks attached to the Alumni Reunion were completed. Her exemplary work ethic and exceptional service outreach, make her a positive professional role model.

**Barbara Turanchik**, Athletics, for her hands-on guidance and leadership in club sports and the improvements made to the program. Especially helpful to one student nominator was the overhaul of the budgeting system. He wrote, *“During just the one year that I was president of the club, we went from a budget system that had all sorts of meaningless information ... to a budget system [that] was much more simple and easy to understand.”* For one club, Barb came to campus on a Sunday to unlock the gym for a tournament. That nominator wrote, *“Barb bends over backwards to make sure that students continue to get the great experience that club sports provide by juggling schedule and limited gym time, handling the frustrations of finances, and making sure that students stay on top of their duties.”*

**Debbie Yeager**, Admissions, for her help in implementing paperless technology in the office. Currently, the Admissions team is working towards its goal of using imaging technology to scan, merge, verify, and index inquiries, applications, and supporting documents. As such, Debbie has been committed to learning the new processes and understands the need for a quick turnaround of informa-

tion. After mastering the new skills herself, she offered to train the other staff in the new procedures.

**Adrienne Yurack**, Admissions, for her work on a consulting project. A team of staff had been working on creating documents and reports for the consulting client and when it came time to compile those reports, a unified document and voice was not consistent. Adrienne compiled a combined report and offered suggestions for edits and created borders and pagination that increased the level of professionalism of the final product. Wrote her nominator, *“I am extremely impressed by her innovation, timeliness, attention to detail, and her expertise with Microsoft Word, and I very much appreciate Adrienne’s willingness to take on a project that was not in her typical scope of responsibilities.”*

**Helen Zuercher**, LTS Admin & Planning, for her ability to multitask and coordinate two back-to-back days-long meetings for the Open Library Environment (OLE) project. In December, Lehigh held a regional, two-day workshop and in January, Lehigh hosted a four-day meeting. Each detail was accounted for by Helen. Wrote her nominator, *“She took the initiative to call meetings and gather people together to help make decisions. She ... made arrangement for meals, for transportation and parking.”*

## Team Awards ...

### LTS FACULTY SUPPORT TEAM

The LTS team of **Kathleen Dugan**, **Ilena Key**, **Marge Misinco**, **Doug Reese**, and **Pat Ward** for their help in preparing a home base of tech support for an out-of-office faculty member during a time that he would not be able to get to campus to teach his classes. Having unexpectedly needing to teach his classes online, the team worked to keep his Blackboard updated, drop off books at his house, and set up a computer connection that would allow real-time communication with students.

### ATHLETIC CLEARANCE PROCESS TEAM

The team working on the Athletic Clearance Process for streamlining the process to an online resource. A three-year endeavor between Sports Medicine, Library and Technology Services, and the Health Cen-

(Continued on page 13)

## Team Awards ...

(Continued from page 12)

ter, the Clearance Process saves time, resources, and cost. Students now are able to complete their annual health histories online, enabling the Health Center to view, print, and medically review more than 650 athletic charts for any health concerns, keeping student athletes safe, secure, and in compliance.

**Jack Foley**, Athletics  
**Jane Frounfelker**, LTS Client Services  
**Brynn Mahoney**, Athletics

### UNIVERSITY RELATIONS' INTERNET & DESIGN SERVICES

University Relations' Internet and Design Services team of **Audra Berner**, **Michelle Boehm**, **Kurt Hansen**, **Jennifer Hintze**, **Beth Murphy**, **Steve Oblas**, **Dave Pryor**, **Dina Silver**, and **Laura Turner** for the redevelopment of the Office of Admissions and the Office of Financial Aid Websites, which organized complicated information in a sensible manner. In January, both of these revamped sites debuted — the result of a year-long planning process that included research, surveys, focus groups, meetings, content development, testing, and more. Wrote the nominator, *“These Websites reinforce the Lehigh brand and provide content and imaging that is both accurate and inspiring. Every member of the team went above and beyond to push the boundaries beyond what was expected to develop something that was truly fantastic.”*

### HISTORY DEPARTMENT CHAIR TRANSITION TEAM

The transition team for the new History Department Chair as he moved from the Science, Technology, and Society (STS) Program to the History Department. During the year-long transition, the now History Chair relied heavily on the expertise of **Elaine Nelson** in the STS Program and **Janet Walters** in history. Wrote their nominator, *“Janet, on the side of the History Department, has made my transition into the department exceedingly smooth, while Elaine has carried much of the ball in keeping the STS Program on an even keel as I was able to devote less direct time to that program ... They have played key supporting roles in making this transition as smooth as it could possibly be.”*

## Spot Bonus Awards

**D**esigned to acknowledge Lehigh University staff who accomplish an extraordinary workplace achievement in support of a departmental, stem, and/or University strategic initiative or goal, Spot Bonus Awards are presented throughout the year. The three criteria to receive an award are:

1. Performance substantially beyond expectation on a specific assignment, task, or goal
2. Contributions that have a significant impact on department or University objectives
3. Extraordinary efforts above and beyond the normal responsibilities of the position

This spring, the following staff members and teams earned Spot Bonus Awards for their exemplary contributions:

**Elizabeth Miller Coleman**, University Police, for taking on two projects that normally would have been out of the scope of her position description (PD). In addition to her day-to-day responsibilities, Elizabeth took on the responsibility of updating every PD for the department using the new PD Tool. She simultaneously worked with Human Resources (HR) to learn the ins and outs of the new online *Goals* → *Performance* → *Success (GPS)* tool to support the University Police team in the new process. In addition to these two special projects, Elizabeth assisted redeveloping and updating the dispatch area in Johnson Hall, as well as in the backup dispatch area in Sayre Park Lodge. From beginning to end, Elizabeth was a proactive participant in the renovation project, ensuring success.

**William (Bill) Doherty**, University Communications, for his work on the 2008 *Institutional View Book*. Working tirelessly on this project — an undertaking that was new for him and outside his regular duties — Bill partnered with Design and Internet Services and Admissions to create a recruitment tool unsurpassed by those used in recent years. Wrote his nominator, *“His work at Lehigh provided an in-depth understanding of what this institution is all about. As he completed spread after spread, Lehigh’s voice became stronger and stronger and he was able to capture the true spirit of this great institution...”*

**Alex Morykin**, Distance Education, for taking action during an emergency in which his colleague,

(Continued on page 14)

## Spot Bonus Awards

(Continued from page 13)

**Michael Smitreski**, passed away. He ensured Michael's duties and a major project was realized and delivered on schedule. Immediately, Alex stepped up to take on a transfer project that had to be completed by the start of the spring semester. Wrote his nominator, "*Alex had to work alone to singlehandedly implement the conversion. Even with some last-minute technical glitches in the planned delivery path, he pulled everything together and we were broadcasting on the first day of classes to almost every one of our corporate sites.*"

**David Ramsay**, LTS Client Services, for working with the Lehigh University Police Department (LUPD) in modernizing their dispatching technologies. David, an expert in information technology and computers, worked in conjunction with the LUPD to make the transition a success. This project, which fell outside of David's regular job duties, updated a simple telephone and desktop radio to a computer-controlled dispatching environment. As a result, campus police are better equipped to handle an emergency.

**Denise Blew** and **Steve Guttman** earned recognition for their exceptional work on Lehigh's strategic plan financial model, which began in the summer of 2008. While effectively performing their mission-critical regular responsibilities, they created a sophisticated, multi-variant modeling tool. Through it all they maintained a calm and level approach to the tasks at hand, working cooperatively with many offices, senior leaders, and trustees that have been important supporters of the work, and never losing sight of the crucial importance this tool represents.

The women's basketball coaching team of **Susan Troyan**, **Glenn Rigney**, and **Tiffany Coll** earned recognition for their record-setting year, which ended in NCAA's National Championship tournament play. In addition to their 26-7 overall record, the coaches encourage players to excel academically and participate in community service. The team has participated in fund-raising for breast cancer, cooked meals at a local homeless shelter, visited the pediatric ward at St. Luke's hospital, and regularly provided free basketball clinics for elementary and middle school girls. The coaching staff shows by example that young women can be successful not just on the court, but off the court, as well.

## Retirees ...

(Continued from page 10)

Bob has retired with intent of expanding former interests and the anticipation of exploring new.

### VALERIE (VAL) VAN BILLIARD

Val retired in August 2008 after a 42-year career at Lehigh. During that time, she saw LU grow and expand as she grew and expanded in her roles and responsibilities within LTS.

When she first started in 1966, Linderman Library was the only library on campus. During her time here, she saw enrollment open up to include women, the development of Mountaintop, and worked with five library/LTS directors.

Wrote **Stacy Kimmel-Smith**, Val's most recent supervisor, "*I've found her to be a wonderful teacher/trainer. She is a skilled library researcher and modest about her computing skills, but she handles questions capably and assisted other staff in the libraries regularly.*"

Val spends her time with family and making jewelry.

### FRED WEHDEN

"*Fred was known for taking a practical and logical approach to addressing issues,*" said **Gale Fritsche**, LTS team leader for desktop and scientific computing and supervisor to Fred Wehden.

Fred, who started at Lehigh in 1977 to manage the mechanical engineering shop, last served as a senior computing consultant, supporting the Mechanical Engineering (ME) CAD lab. During those years, he made an impact on coworkers and students.

"*I can remember attending an award presentation for a student in Mechanical Engineering who had just won a highly competitive international award from the General Motor's PACE program,*" said **Tim Foley**, LTS Client Services Director. "*The student made it a point to thank Fred publicly for all the support Fred had given him in his work on this competition.*"

In his retirement, Fred will be spending time gardening/farming, rebuilding old tractors and trucks, constructing outbuildings with green technology, and enjoying his free time.