



# In The Spotlight

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## One Campus, One Community *2010 Lehigh Appreciation Dinner Celebrates Faculty and Staff*



**O**n a warm May evening, 550 Lehigh faculty and staff gathered at Rauch Field House for the annual Lehigh Appreciation Dinner. After a lively reception, guests dined on their choice of pan roasted filet of beef, stuffed chicken breasts with spinach and wild mushrooms, or grilled spring vegetables and roasted red pepper risotto cakes. Those who still had room enjoyed a delicious and decadent dessert.

While awards were handed out for exemplary accomplishments, the dinner was an opportunity to recognize the vital role that every member of the Lehigh faculty and staff plays. As University President **Alice Gast** noted in her welcoming remarks, *“The theme ‘One Campus, One Community’ expresses our commitment to work together to provide the best learning experience for our students and the best service to society at large.”*

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The event was also a chance to commemorate significant milestones in some of our colleagues’ careers and to mark the passing of several members of our community. Those observing their 25th anniversary of employment at Lehigh were invited to the stage for a special honor and a group photograph (see page 6) .

### PASSION, KNOWLEDGE, INSPIRATION

A *“great problem solver,”* someone who *“manages the budget in good times and bad,”* *“a thinker and a doer,”* *“the best professor I ever had.”* These are just a few of the descriptions shared by the staff, faculty, and students who nominated this year’s Lehigh faculty and staff award winners.

### Dale Kochard, Community Relations ERAC Distinguished Service Award

Dale Kochard works extremely hard to engage the Lehigh community in being a catalyst in the “Renaissance of South Bethlehem,” a major component in the strategic plan of the university. Dale’s office is the bridge between the local community and Lehigh University. His nominators noted that he *“leads by example and inspires others to put forth their best effort. He always follows through with style and grace.”*

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**David Joseph, Student Auxiliary Services  
Paul J. Franz Award**

Throughout David Joseph's 27-year career at Lehigh, he has been a quiet leader with a passion for making our university a better place. His dedication to Lehigh and the well-being of students is evident in the programs and projects he has led. David initiated the *M.O.O.V. program*, *Breakfast for a Buck*, and *Student Appreciation Nights*. In his previous role as Director of Residential Services, he was greatly involved in the efforts to improve Greek Life, which resulted in a stronger Greek housing system.

**Carmen Correa, Payroll**

**John W. and Barbara R. Woltjen Award**

For 27 years, Carmen Correa has worked quietly behind the scenes, processing the biweekly payroll for Lehigh's many wage employees. Carmen always does what it takes to meet those immovable pay deadlines with grace and dedicated customer service.

**Ziad Munson, Sociology**

**Robert C. and Virginia L. Williamson Award for  
Social Research**

The Williamson Award is given to Ziad for his book *The Making of Pro-Life Activists: How Social Movement Mobilization Works*. It is an innovative and substantial work of scholarship.

**Gopal Krishnan, Accounting**

**Carl R. and Ingeborg Beidleman Research  
Award in Business and Economics**

Since coming to Lehigh in the fall of 2008, Gopal has published eight journal articles in *The Accounting Review*; *Contemporary Accounting Research*; *Journal of Banking and Finance*; and *Journal of Accounting, Auditing, and Finance*. During this same period, he has presented research at over ten national and international conferences.

**Jill Brown, Management**

**The Robert and Christine Staub Faculty  
Excellence Award in Business and Economics**

Jill helps her students tie concepts together rather than rapidly moving from one topic to the next. She also guides students in connecting course concepts to the world around them. One way in which she did this was by her taking Management 301 students abroad for a spring break experience in Singapore this year.

**Dimitrios Vavylonis, Physics**

**Eleanor and Joseph F. Libsch Early  
Career Research Award**

Dimitrios holds a tenure-track assistant professor position in physics and emerged as the most talented

scholar by far in a very competitive pool in our search for a soft condensed matter/statistical physicist. His teaching is equally as innovative and exciting as his research.

**Himanshu Jain, International Materials Institute  
Eleanor and Joseph F. Libsch Research Award**

Himanshu has attained remarkable achievements on an international scale. He has stimulated worldwide collaborations, particularly through his founding of the **International Materials Institute in Glass**, which was funded initially by the **National Science Foundation** for five years and has just been approved for a second five-year cycle. This effort has involved 450 researchers in 33 countries.

**Philip Blythe, Mech. Engineering & Mechanics  
Christian R. and Mary F. Lindback  
Foundation Award**

Making graduate-level engineering mathematics appealing to students is a daunting task, but Philip has been quite successful at it. Comments from some of his students include: "a gem of a professor in the ME department;" "incredible;" "awesome and very dedicated to making sure his students understand;" "probably the best professor I have ever had."

**Nevena Koukova, Marketing**

**Lehigh Junior Award for Distinguished Teaching**

In the five years that Nevena has been at Lehigh, she has demonstrated curriculum development efforts and teaching excellence worthy of this award. She has completely revamped the Marketing Strategy course, which is the capstone course for marketing majors. She has introduced simulation exercises to inject more realism into the course and has made it both theoretically rigorous and managerially useful. In addition to her teaching and research accomplishments, Nevena was the faculty advisor to the Marketing Club.

**MaryAnn Haller  
Perry and Carol Zirkel  
Nonexempt Staff Award**

Known for her enthusiasm and her initiative, Maryann is always finding ways to enhance administrative processes and contribute to positive student experiences. In addition to her many contributions in her capacity as the graduate coordinator in CAS, Maryann also makes Lehigh a better place to work by serving on the **Tradition of Excellence Committee**. She is a champion of the staff recognition and reward program, encouraging her colleagues to nominate deserving individuals.

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*Dale Kochard receives the ERAC Award from Debra Rubart.*



*Jill Brown accepts the Staub Award from Paul Brown*



*Bob Wolfenden presents David Joseph with the Paul J. Franz Award.*



*Pat Farrell and Alice Gast present the Libsch Early Career Award to Dimitrios Vavylonis.*



*Ziad Munson receives the Williamson Award from Anne Meltzer.*



*Pat Farrell and Alice Gast present the Libsch Research Award to Himanshu Jain.*



*Gopal Krishnan receives the Beidleman Award from Paul Brown.*



*Pat Farrell and Alice Gast present the Lindback Foundation Award to Philip Blythe.*

(Awards continued from page 2)

**Linda Novak, Library Access Services  
Louis and Helen Zirkel Library Staff Award**

Linda has worked in the library for 38 years and provides library users with excellent access to the periodical collection, both print and electronic. She is a staff member that works “behind the scenes,” but her amazing skills and knowledge directly impact library users as they seek out resources in the libraries.

**Richard Freeman, Risk Management  
Lehigh University Award for  
Distinguished Service**

Rich was instrumental in gathering the necessary offices together to support the *International Emergency Response Plan* and in developing the *Crisis Advisory Group*. He helped secure funding to bring a crisis management professional to campus to develop the plan with university input. Rich has created an environment in which “risk management” is part of the management culture at Lehigh.

**Eric Klein, Counseling Services  
Alfred Nobel Robinson Award**

Since arriving at Lehigh, Eric has shown an incredible amount of enthusiasm and ambition in tackling one of the most challenging issues on our campus – the health and safety of our students related to alcohol abuse and its consequences. With the arrival of the Sands Casino, his work has expanded to include gambling issues. Eric did not hesitate to join in these latest efforts, including a committee charged by President Gast to conduct gambling awareness education for the campus community.

**Steven Sametz, Music  
Stabler Award for Excellence in Teaching**

This award is presented based on student nominations. According to his students, Steven has demonstrated a talent for inspiring his classes that is difficult to describe. He has transformed his professorship into a dynamic, multidimensional learning environment amongst friends.

**Kathleen Olson, Journalism and Communication  
Hillman Award for Excellence in  
Undergraduate Advising**

Sometimes it’s hard to know whether you’ve made a difference, but Kathleen has received impressive praise. Noted one student, “*The passion and knowledge she exuded inspired me so much that three years later, I am set to enter law school in order to pursue media law.*” Another student said, “*I will graduate in*

*January. The past four semesters, I have better than a 3.0 GPA after being dropped for poor scholarship twice. Dr. Olson has advised me upon my return to Lehigh and has gone above and beyond her duties as an advisor.*”

**Iveta McGurty, Education  
Hillman Award for Excellence  
in Graduate Advising**

Iveta has become the embodiment of **Asa Packer’s** dream of a university designed to blend the “*practical and professional duties of the time*” with strong grasp of what contemporary society needs. She pushes Lehigh in profoundly fresh directions by preparing students in a newly designed program – the *Comparative and International Education* program – to confront the world’s most pressing educational challenges.

**Daniel Zeroka, Civil Engineering  
Hillman Nonexempt Staff Award**

Dan is an engineering technician in civil engineering. Along with his excellent work on behalf of the faculty and students in the department, he has become heavily involved with Lehigh’s chapter of **Engineers Without Borders**. In his role as an adult mentor for this group, Dan has now made three trips to Honduras to help our students and the people of Pueblo Nuevo to build a better water supply system. Dan has been a great addition to Lehigh’s effort to help its students learn by doing good works.

**Phillip Clauser, College of Arts and Sciences  
Hillman Exempt Staff Award**

The Arts and Sciences college is complex, with 18 departments and many programs, and managing the budget in good times and bad is a great challenge. While doing his demanding job well, Phil studied for another degree and has been a regular traveler to places in need of assistance, including Central America and New Orleans after Katrina. Phil is respected for his integrity and commitment to equity.

**Stephen Cutcliffe, Science, Technology & Society  
Hillman Faculty Award**

Steve has been at the leading edge of introducing interdisciplinary study to Lehigh. While heading the *Science, Technology, and Society* program, he involved nearly 40 faculty from the colleges of Arts and Sciences and Engineering and Applied Science in teaching courses for the program. Steve served as the interim director for the *Environmental Initiative* (EI) and the **Lehigh Earth Observatory** from 2002 to 2004 and as a member of the *EI Steering Committee*

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*Pat Farrell and Alice Gast present the Lehigh Junior Award to Nevena Koukova.*



*Pat Farrell and Alice Gast present The Robinson Award to Eric Klein.*



*Pat Farrell and Alice Gast present the Perry and Carol Zirkel Award to MaryAnn Haller.*



*Pat Farrell and Alice Gast present the Stabler Award to Steve Sametz.*



*Pat Farrell and Alice Gast present the Zirkel Library Staff Award to Linda Novak.*



*Pat Farrell and Alice Gast present the Hillman (Undergraduate) Award to Kathleen Olson.*



*Pat Farrell and Alice Gast present the Lehigh University Award to Rich Freeman.*



*Pat Farrell and Alice Gast present the Hillman (Graduate) Award to Iveta McGurty.*

*(Awards continued from page 4)*

from 2006 to 2009. Beyond the university, Steve has been very active in the **Society for History of Technology**, including co-chairing its 50<sup>th</sup> anniversary meeting in Washington. He also served as president, vice president, and a member of the board of the **International Association of Science, Technology, and Society**.



*Pat Farrell and Alice Gast present the Hillman Nonexempt Award to Dan Zeroka.*



*Pat Farrell and Alice Gast present the Hillman Exempt Award to Phillip Clauser.*



*Pat Farrell and Alice Gast present the Hillman Faculty Award to Steve Cutcliffe.*



The following Lehigh employees achieved 25 years of service to the University this year: Michael J. Behe, Denise M. Blew, Veronica A. Blue, Valerie A. Burkit, Sherrill A. Bushner, Terri L. Csaszar, Linda E. Dreisbach, Edwin W. Force, Kathleen M. Frederick, Jane L. Frounfelker, Mariann Hartman, Deborah A. Henritz, Himanshu Jain, Jean M. Johnson, Elaine P. Kudella, Linda C. Lipko, Barbara C. Malt, James M. Maskulka, Rajan M. Menon, George A. Nation, Noel D. Perreria, Antonio Prieto, Eunice K. Rankin, Michael L. Raposa, Steven L. Regen, James E. Roberts, Arup K. Sengupta, John W. Smeaton, Joan M. Smith, Thomas J. Smull, Denise A. Stangl, Vassie C. Ware, Lorraine S. Weidorn, Albert H. Wurth, and Joseph E. Yukich.

Pictured above are those individuals achieving the 25-year milestone who were in attendance at the Lehigh Appreciation Dinner in May.



**Happy Anniversary!**

**Congratulations to these employees who reached milestones from January through June, 2010.  
Thank you for your continued service and dedication to Lehigh!**



**40 YEARS**

Helen P. Mack-LTS Library Access Services  
Donald O. Rockwell-Mech. Engineering & Mech

**35 YEARS**

Theresa A. Ruhf-LTS, Library Access Services

**30 YEARS**

Karen A. Adams-Athletics  
Lisa A. Baker-Athletics  
Robert B. Brownell-Research & Sponsored Prog  
Robert J. Eichenlaub-Internal Audit Office  
Dolores A. Krause-Controller's Office  
Carol A. Laub-English  
Elizabeth S. MacAdam-Eng Res Ctr-ATLSS  
Kathryn S. Plotts-College of Eng & Applied Sci  
Joseph A. Zelinski-Physics

**25 YEARS**

Denise M. Blew-Finance and Administration  
Sherrill A. Bushner-Research & Sponsored Prog  
Linda E. Dreisbach-Sherman Fairchild Laboratory  
Kathleen M. Frederick-LTS Client Services  
Mariann Hartman-Registrar  
Deborah H. Henritz-LTS Technology Management  
Elaine P. Kudella-Investment Office  
Eunice Rankin-LTS Client Services  
Joan M. Smith-Iacocca Institute

**20 YEARS**

Elaine M. Clymer-Admissions  
Diane Dymek-Journalism and Communications  
Gregory S. Ferguson-Chemistry  
Rita R. Frey-Industrial and Systems Engineering  
Jon T. Hutchinson-LTS Technology Management  
Vaclav Janout-Chemistry  
Milton W. Jenkins-Facilities Services  
Ursla S. Levy-Energy Research Center  
Anne S. Meltzer-College of Arts and Sciences  
Anne Noon-Scaggs-Community & Regional Affairs

**15 YEARS**

Juliann Bruneio-Financial Aid  
John D. Caffrey-Chemical Engineering  
Bruce D. Idleman-Earth and Environmental Science  
Barry M. Kroll-English  
Alex M. Morykin-Distance Education  
Elaine A. Nelson-Science Technology and Society

Herman F. Nied-Mech. Engineering & Mechanics  
Carlos E. Romero-Energy Research Center  
Julie Scheller-Printing and Mailing Services  
Michael A. Trzesniowski-Facilities Services

**10 YEARS**

Roberta M. Armbruster-Coll of Eng & App Science  
Kimberley Carrell-Smith/History  
Joseph A. Cheszar-Eng. Research Ctr.— ATLSS  
Mary P. DeJarnette-Goodman Center  
Susan E. Disidore-Research & Sponsored Programs  
Joachim L. Grenestedt-Mech Eng & Mechanics  
Grant A. Hittinger-LTS Client Services  
Donna M. Johnson-Education and Human Services  
Deborah A. Laub-Theatre  
Lori B. McClain-DOS Student Life  
Bryan P. Pitkin-Distance Education  
Nicklas Pontician-Printing and Mailing Services  
Timothy D. Reynolds-Printing and Mailing Services  
Brian K. Schultes-Education and Human Services  
Elizabeth M. Scofield-Zoellner Arts Center  
Brian Simboli-LTS Client Services  
Hua L. Wu-Child Care Center

**5 YEARS**

Brenda K. Bachman-Business Services  
Kathleen M. Barth-Career Svces/Corp Relations  
Lori A. Claudio-Human Resources  
Donald R. Entwistle-Transportation Services  
Carol B. Esposito-Registrar  
Mark Ferencin-University Police  
Subrata Halder-Center for Optical Technology  
Mark Ironside-Business Services  
Ian Laurenzi-Chemical Engineering  
Tianbo Liu-Chemistry  
Steven J. Lomangino-Athletics  
Diane M. Mason-Research and Sponsored Programs  
Maureen E. McDuffee-Lehigh Support  
Rachel J. Miller-Zoellner Arts Center  
Tamara L. Palmer-College of Education  
Robyn J. Paul-Counseling Service  
David Q. Pryor-Communications and Public Affairs  
Choung-Yeol Seo-Eng. Research Ctr - ATLSS  
Marcella A. Sohara-Distance Education  
Keri L. Weaver-Lehigh Support  
Silagh M. White-ArtsLehigh  
Ayanna N. Wilcher-Career Svces./Corp. Relations

## Transitions

**C**ongratulations and best of luck to the following individuals who recently joined Lehigh's classified staff:

Jeanette Brinker-Entrepreneurship Institute  
 Evan Bruno-Development Office  
 David Cecchini-Athletics  
 Jill Davis-Controller's - Accounts Payable  
 Vasti DeEsch-LU Art Galleries/Museum  
 Heather Emerich-Communications/ Public Affairs  
 Jennifer Fuges-Development  
 Patricia Glasgow-Human Resources  
 Paul Hauspurg-CAS Interdisciplinary Programs  
 Mathew Herr-Financial Aid  
 Richard Holmes-University Police  
 Matthew Hyman-University Police  
 Kim Ketterer-DOS/Student Life  
 Katherine Kozlowski-CBE  
 Karen Kuczynski-Career Services/Corp. Relations  
 Hillary Kwiatek-Human Resources  
 Eric Lambinus-Athletics  
 Cindy Lohman-Bursar's Office  
 Joshua Milisits-University Police  
 Cynthia Moser-VP/Assoc Prov for Res/Grad Stud  
 Melissa Niderostek-Development  
 Patricia Reina-CBE  
 Alicia Searock-College of Education  
 Shawn Shaffer-University Police  
 Christina Stauffer-Research & Sponsored Programs  
 Deborah Watlington-Budget Office  
 Amy White-Materials Science and Engineering  
 William Whitney/President's Office

**C**ongratulations to the following individuals who have transitioned into new classified staff positions at Lehigh:

Lydia Benjamin-VP/Assoc Prov for Res/Grad Stud  
 Sherry Buss- CAS Interdisciplinary Program  
 Chad Davis- Development Office  
 Catherine Headman-Integrated Prod Devel  
 Betty Konczyk- Human Resources  
 Katrina Kraft-Ctr for Adv Materials & Nanotech  
 Ainsley Lamberton- Alumni Affairs  
 Jennifer Mertz- Financial Aid  
 Tammy Shellock-International Affairs  
 Elizabeth Simmons-Iacocca Institute  
 Travis Spencer-Stabler Arena

## Retirements

**P**lease join us in thanking these dedicated employees for their service. We wish them all the best in their retirement:

**David W. Ackland**  
 Materials Science & Engineering  
 23 years of service

**Jack A. Alhadeff**  
 Chemistry Department  
 28 years of service

**Phillip R. Bloom**  
 Transportation Services  
 29 years of service

**Teresa V. Bohlsen**  
 Modern Languages & Literature  
 11 years of service

**Loretta A. Deutsch**  
 Development Office  
 24 years of service

**Richard H. Fritz**  
 Stabler Athletics & Convocation Center  
 30 years of service

**Margaret F. Golden**  
 Career Services  
 27 years of service

*(List continues with photographs on page 16)*

## Lehigh Remembers. . .

Dominic Edelen  
 1933 to 2010

John Keefe  
 1925 to 2009

Luella Flickinger  
 1913 to 2010



Roland Lovejoy  
 1931 to 2010

Ann Gerber  
 1923 to 2010

Gregory McAllister  
 1934 to 2010

Anna Grady  
 1917 to 2009

Ruth Parr  
 1922 to 2009

Chuan-Chih Hsiung  
 1916 to 2009

Lawrence Varnerin  
 1923 to 2009

## Spot Bonus Awards

Over the time period of January through June 2010, four individuals and four teams were recognized with a *Spot Bonus Award*. The Spot Bonus program's goal is to provide special recognition to staff members who accomplish an extraordinary achievement within the workplace in support of a departmental, stem, and/or university strategic initiative or goal. This is a rolling program and the bonuses are awarded in close proximity to the achievement being recognized.

### Criteria:

- Performance substantially beyond expectations on a specific assignment, task, or goal
- Contributions that have a significant impact on department or university objectives
- Extraordinary efforts above and beyond the normal responsibilities of the position.

Recently, the Spot Bonus Award Committee decided to phase out team awards. If you would like to recognize team efforts, please contact **Jackie Matthews** to discuss appropriate options.

*Spot Bonus Award* nominations come from supervisors with the endorsement of the appropriate department head, vice provost, dean, and vice president. While only supervisors may nominate a staff member for the *Spot Bonus Award*, anyone (other staff, students, alumni, parents, and vendors) may nominate a staff member for the *Tradition of Excellence Award*.

For more information on the Spot Bonus Award nomination process, visit: <http://www.lehigh.edu/~inhro/SpotBonus.htm>.

### **Tom Chaves** **Advancement Services**

Tom received this award for his work to bring desktop reporting to the Advancement stem. Tom took this complex project from its earliest stages all the way through installation of the new software and training of his staff and stem staff. The result is a system that enhances productivity to a stunning degree. In his supervisor's words, "*It is difficult to accurately summarize the amount of work involved in this project and it was only through Tom's talent, hard work and diligence that we have been able to arrive at this juncture.*"

### **Mary Sue Gulick** **Graduate Programs, CBE**

With her Spot Bonus Award, Mary Sue was recognized for two complex projects she tackled recently. First, she developed a revenue allocation forecast model for CBE-generated on-campus revenue. This model allows the department to project revenue with a high level of accuracy. Because of this, the College can better plan for its needs. In addition, Mary conducted a data analysis comparing pre- and post-ESL training scores for all international students. This analysis will help the College target specific areas of ESL instruction.

### **Bess King** **LTS Lending Services Team**

Budgetary challenges were no match for Bess this year. Faced with a scaled back wage budget, 117 open library hours a week to staff, and two collections moves to make during the 2009-2010 academic year, Bess took the initiative to obtain emails for work study students and attend the work study fair in order to fill all the shifts at the library service desks. She also spent extra time training all of the new work study students for their jobs. Under Bess's direction, the students also completed the scheduled moves, which among other things, provide more study space for students.

### **Rachel Miller** **Zoellner Arts Center**

With just four months notice, Rachel planned and implemented a major software and hardware upgrade to Zoellner's AudienceView ticketing database. Rachel came in early, stayed late, and worked off-hours in order to not disturb ongoing ticketing operations at the Center. In the words of one of her nominators, "*There had been considerable anxiety over our ticketing system and its upgrade, but Rachel's special effort made the outcome seem to have occurred by magic.*"

### **Men's Basketball Coaching Staff:** **Brett Reed, Matt Logie,** **Antoni Wyche, Ryan Krueger**

It was a record setting year for Lehigh's men's basketball team, culminating in winning the Patriot League Championship and participating in the NCAA Men's Basketball Tournament. The team led the league in scoring, scoring margins, three point percentage, assist/turnover ratio, and defensive rebounds per game. The coaching staff continue to

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(Spot Bonus Awards continued from page 9)

stress academic achievement and community service among the student athletes. The average GPA of the starting five is 3.2, and all of the team participates in mentoring programs, the C.O.A.C.H. program, and clinics for local youth.

**Women's Basketball Coaching Staff:**

**Susan Troyan, Glenn Rigney, Tiffany Coll**

For the second year in a row, the Lehigh women's basketball team won the Patriot League Championship and participated in the *NCAA Women's Basketball Tournament*. They scored the most wins in a season in school history with an overall record of 29 -4 and were undefeated at home. Academically, the team is also strong. Seven of its members earned Dean's List honors in the fall, and the team had a 100% graduation rate. Team members also give their time to the community through programs such as *Reading Rocks!* and visits to the St. Luke's pediatric ward.

**Shine Forever Campaign Close Committee:**

**Caroline Clifford, Chad Davis, Kathy Barth, Brad Superka, Lorraine Wiedorn, Adrienne Wright, Katy Cronin, Margie Bartholomew, Stephanie Bodnar, Beth Posivak**

The closing event of the *Shine Forever Campaign* celebrated the end of a nine-year fundraising effort that raised approximately \$508 million for Lehigh University. As the capstone event for the project, the invitation list included donors who gave \$50,000 or more to the campaign. Nearly 300 donors attended

the event. As their nominee explained, "From event conception to execution, the committee made the campaign close event the truly unique and special experience that so fittingly represented the best of Lehigh University."

**Zoellner Arts Center Event Staff:**

**Sandra Anderson, Rose Sandburg,**

**Joshua Kovar, Sue Ragusa, Kate Foretek**

The Zoellner event team was nominated for this award in recognition of a two-day period (in the middle of the winter holiday season) during which the team worked upwards of 15-hour stretches with, in some cases, only a 5-hour turnaround. This effort was necessary in order to accommodate a request by the Rodale family to hold the memorial service for **Ardath Rodale** at Zoellner. With a concert scheduled for the previous day, the team knew it would be a challenge to staff both events. Production Manager Josh Kovar didn't hesitate to accept the Rodale family's request, immediately recognizing the importance of hosting an event honoring Ms. Rodale, whose impact will be felt in the community for years to come.



*Spot Bonus Award recipients in attendance at the recent breakfast in honor of Spot Bonus and Tradition of Excellence Award winners*

## Tradition of Excellence Awards

**D**uring the fall 2009 and spring 2010 semesters, twenty-five individuals and eleven teams were presented with *Lehigh Tradition of Excellence Awards*. The program recognizes outstanding behaviors with exceptional results. Nominations came from staff, faculty, students, alumni, parents, visitors, and vendors. Recipients received a check, a special medallion, a congratulatory letter from their respective vice president, and a certificate signed by President **Alice P. Gast**. More information on nominating colleagues for Tradition of Excellence Awards can be found here: <http://www.lehigh.edu/~inhro/TOE.htm>

### INDIVIDUAL AWARDS

**Donna Ball**, Education and Human Services. With new faculty to support and a major remodeling project on the 2nd and 3rd floors of Iaccoca Hall, Donna gracefully juggled painters and professors. In her nominator's words, "*Donna Ball is wonderful!!!*"

**Michele Bennyhoff**, Accounts Payable. Michele's nominator writes, "*I have received many calls from people on campus....on how this individual went out of her way to assist them with payment issues.*" In her effort to help foreign visitors navigate the reimbursement process, she has even given up her lunch hour to go to the Martindale Center and meet with staff and visitors to obtain the documentation they need.

**Maria Brace**, Biological Sciences. Last fall, Maria became involved in promoting the department's graduate recruitment event. She offered to be present at the event in order to assist with registration. In the end, Maria served as the official greeter, asking visitors about their interests, and pointing them in the direction of appropriate faculty. As her nominator stated, "*She made sure that every guest had a satisfying visit to our department. And, in her spare time, she was taking pictures of the event for our website....Did I mention it was her day off?*"

**Johanna Brams**, International Multimedia Research Center. Johanna's instrumental efforts in the design and implementation of the Global Citizenship Program's website gained the praise and attention of her nominator. The process of creating the website was complex, but her nominator states that she took on the project with passion and dedication. She has proposed new and creative solutions, including blogs, a wiki, and social media. And she trains the always-changing work-study staff, all "*with great enthusi-*

*asm, always with a smile, building fantastic relationships with the students, and expressing unconditional enjoyment for what she was doing.*"

**Denise Champion**, LTS Client Services. "*Since Denise arrived at the university, my job has certainly become less stressful, and I am very grateful!*" So states Denise's nominator, who works in the music library at Zoellner. She praises her for her quick response, her "*unfailing cheer*" when solving a problem, and for making multiple trips to Zoellner from her office in bad weather without complaint. With so much of their work relying on computers, the music library is especially appreciative of Denise's valuable tips that have also helped them solve problems on their own.

**Tom Chaves**, Advancement Services. Tom's arrival at Lehigh was key to completing two long-standing projects that resulted in important improvements in the information contained in the university's Banner advancement software. His expertise helped launch the *My Lehigh* community online. He then implemented the desktop reporting tool Argos. In the words of his nominators, "*What Tom has become for this stem is a game changer.*"

**Chad Davis**, Alumni Affairs. Chad received multiple nominations that highlighted several areas in which he shined brightly this past year. One nominator noted that his work with the Greek Alumni Council "*helped draw 'disenfranchised' Greek alumni back into the fold.*" Several pointed to his work with the Class of 1961, and particularly helping them bring **The Kingston Trio** back to campus. According to one, "*This doesn't seem like a big deal...but believe me...it was a big deal to the Class of 1961.*"

**Doreen Herold**, LTS Library Access Services. Doreen was nominated for her efforts on the **Open Library Environment** (OLE) project, which has included traveling to other libraries to gather data that will help guide future library system implementations. Doreen has also begun posting on Lehigh's **Facebook** page. She has shared newly catalogued books as well as updates and photos of the progression of the *Vresics Walkway*. Her involvement on-campus also extends beyond the duties of her job in the form of helping with the *M.O.O.V.* project and other activities. One of her nominators described Do-

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*(Tradition of Excellence Awards continued from page 11)*

reen as “a mentor, trainer, and inspiration to the copy catalogers and the entire LTS team.”

**Carolyn Hudacek**, Berman Center. Carolyn creates a positive, supportive, and inclusive environment for her co-workers. As her nominator states, “*She is always helpful, and interacts well with students, faculty, staff, and all others. She shares her job expertise willingly...her tremendous sense of humor helps us all to gain perspective on our work, and lives in general.*”

**Emily Jones**, Human Resources. Emily’s quality customer service is often mentioned by job applicants. One applicant in particular, despite not having been offered a position, found her service and support exceptional, noting, “*It was truly a pleasure working with her and she was most helpful in answering my questions and directing me to the resources I needed.*”

**Jane Josephson**, Athletics. Jane mainly works with students in her role as Director of Intramural Sports. But this year, she demonstrated initiative in creating a wellness program for faculty and staff. Dubbed the *Health and Fitness Invitational*, the program promoted the value and benefits of physical activity to personal health. The program was, in the words of her nominator, “*a huge success with the Lehigh employees.*”

**Steve Lidie**, LTS Technology Management. Steve is an example of Lehigh’s innovative and enterprising spirit. With an eye toward advancing Lehigh’s image and global communications, he set about building the “*LehighULive*” application for iPhone and iPod Touch. Collaborating with **Steve Oblas** in University Relations and **Greg Skinner** in Enterprise Systems, he further refined the application, incorporating Lehigh branding and integrating existing news and information feeds. The app has since been downloaded hundreds of times from 29 countries.

**Anne Marie Lobley**, Materials Science and Engineering. For the past several years, Whitaker Laboratory has been a constant construction zone. Part of Anne Marie’s job is to serve as the building liaison, acting as the go-between for the vendors doing work in the building and those affected by, and at times inconvenienced by, their work. Anne Marie handled the challenges of what was, at times, dirty, and seemingly endless work, working with Facilities, One Source, LTS, and project personnel for the whole building. Her nominator noted that she went “*that extra mile to help everyone in our building.*”

**Matthew Kitchie** and **Jessica Manno**, Dean of Students. Matt and Jess developed a new pre-orientation program for first-year students called Urban Operations. They wrote a curriculum that was “*intentionally focused around the Student Affairs Core Competency model and that could be delivered...in a fresh and exciting way.*” Their nomination cited, in particular, their success in collaborating across departments with Alumni Relations, Career Services, and the Office of the First Year Experience to implement their program.

**Noel Panebianco**, Women’s Center. Since arriving at Lehigh in late 2008, Noel has taken on the day-to-day challenge of answering hundreds of emails and phone calls each day while also welcoming everyone who steps through the doors of the Center. One of the areas in which she has quickly made significant contributions to the Center is in identifying opportunities to save time and money. For example, Noel found ways to organize the time of the Center’s 20 student staff members and make efficient use of the Center’s physical space to maximize student workers’ contributions.

**Michelle Rebholz** and **Jessica Diehl**, DOS Student Life. Michelle and Jess were recognized for initiative they took in making major changes to the annual Greek Leadership Convention put on each fall by the Offices of Fraternity and Sorority Affairs and Student Leadership Development. They worked with chapter presidents as well as interfraternity, Panhellenic, and Multicultural Greek Council leadership to assess the needs of the program. Recruiting a core group of students from this group, they formed a committee that helped shape the new curriculum for the convention. Of their efforts, their nominator said, “*Jess and Michelle’s engagement of students to both set the curriculum and run the convention allowed for a much more positive, supportive and student-centered program than what was in place in the past.*”

**Donna Reiss**, English. Donna is the Graduate Coordinator in the English Department, and her nominator praises her for “*constantly finding ways to go above and beyond the call of duty, finding ways to make the work of the graduate program more efficient and more effective, and to create a greater sense of community.*” Donna took the initiative to create a graduate program newsletter, for which she writes and solicits articles. In addition, she has “*revolutionized*” the department’s system of keeping data on their applicants as well as current and former students. Donna’s nominators add that she manages the details of the Williams Prize competition and the department’s first

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year writing program with a “positive attitude and optimistic presence.”

**Tyrone Russell**, Residence Life. Tyrone’s nominators all cite his revitalization of the *Live Lehigh* program as a major contribution to the University. *Live Lehigh* currently consists of six themed communities, including the Green House, CHOICE Substance Free House, Lehigh University Technology in Science, Healthy Living, Musical Enrichment, and Global Citizenship. *Live Lehigh* gained national attention from the **Association for College and University Housing Officers — International**, as an example of excellence in creating campus living and learning communities.

**Susan Scrima**, ArtsLehigh. Susan was recognized for her exemplary work in creating and maintaining the ArtsLehigh *eNewsletter* and website (which was designed by **Ian Airgood**). Susan collects and organizes the information, the links, and the extra digital media that accompanies each edition. Her nominator applauds the fact that when faced with the learning curve of the project, “*She tackled it with a calm and steady approach to new technology; with a generous acknowledgment of her supportive colleagues.*”

**Susan Shell**, Humanities Center. Sue’s willingness to share her “valuable knowledge about the University” was important to her nominator, who is a “next door neighbor,” but not in the same department. She states, “*I never feel as if I am intruding when I have a question or am in need of assistance.*” Sue’s efforts and support of the *ArtsAlive* pre-orientation program was also on the mind of her nominator. Sue has opened her space for the program’s welcome luncheon for the past three years, and has also worked with ArtsLehigh on other programs, exemplifying the goal of a true campus community.

**Stacy Shiffert**, Athletics. The men’s and women’s basketball teams as well as the wrestling team all had great seasons. For Stacy, that meant arranging and finalizing travel arrangements to remote and challenging locations for the NCAA Championships. Stacy’s work involved late night/overnight dialogues with the NCAA’s travel agency, navigating FAA requirements for groups of 75 or more, and arranging ground transportation and lodging. All of this came on top of Stacy’s regular work load. Thanks to her efforts, the teams and the support personnel traveled to and from their destinations, “*without a glitch.*”

**Scott Snyder**, Alumni Affairs. Scott was nominated in particular for his work with the *Young Alumni*

also cited as a leader in bringing the association’s online community to fruition. In addition, he was key in the development of the *Little Brown Box*, which is given to all first-year students. One of his nominators described the *Little Brown Box* as “*one of the neatest treasures at Lehigh.*”

**Aaron Sterba**, Counseling and Psychological Services. Aaron was commended and nominated by a student, who felt that he demonstrated, “*high professional skills and enthusiasm to help students.*” In the student’s words, “*He has successfully helped me to make it through the most difficult time in my life. With the communication skills and life-coaching skills I have learned from him, I also have successfully helped my whole extended family and many friends.*”

**Doug Strange**, Welch Fitness Center. Doug’s passion for the health and wellness of the entire Lehigh community is evident in his work to create the *Fitter by the Minute* program for faculty and staff. After designing the program from scratch, he held a brown bag kickoff lunch with 84 employees in attendance. Doug offered 30-minute one-on-one fitness center introductions and counseling for employees so that they would feel comfortable coming to the fitness center. During the six-week program, he devoted a great deal of time to the faculty and staff, in spite of the fact that he is, as his nominator calls him, “*A one-man team.*”

**Sarah Wing**, International Materials Institute. Sarah’s contribution to Professor **Himanshu Jain**’s group trip to the **Chinese Ceramic Society** and **Graduate School of Zhejiang University** in January of this year went far beyond her expected duties. During the group’s 11-day journey, Sarah was in constant communication. She also coordinated preparations for all of the students, most of whom were not Lehigh students. According to her nominator, “*Several issues arose [during the trip] which Sarah handled with aplomb, mainly because she articulated solutions for the issues...when the students returned home, she personally confirmed that every single student got to their home destination safely and then communicated back to my office that the trip was done and successful.*”

#### **TEAM AWARDS**

**Athletics Sports Communication Team: Steve Lomangino, Mike Stagnitta, Jeff Tourial.** The success of Lehigh’s basketball and wrestling teams led to the university hosting three major championships events. This posed a significant media opportunity for Lehigh

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Athletics, and the team members nominated played a vital role in ensuring that that coverage was overwhelmingly positive. As the nomination states, *“The preparation and research materials provided by the communications team enabled national broadcasters to present Lehigh in a distinctive and favorable light, with emphasis on the quality of the institution and the character, intelligence, and ambition of the athletes.”*

**Bursar’s Office: Bruce Charles, Kelly Erney, Julia Glick, Taruna Gupta, Michael King, Elias Makhou, Linda Muckey, Jean Politi, Alayne Renninger, Maureen Schramko.** Over the 2009-2010 period, the Bursar’s Office experienced several challenges. Since April, they have been short one staff member. At the same time, because of the economic downturn, the number of students needing assistance increased. Through it all, their nominator says, they acted selflessly and as a team, taking on new responsibilities and getting the work done. He notes, *“The staff demonstrated extraordinary teamwork each and every day. I am confident that our customers did not detect any change in the level of customer service they have come to expect.”*

**Daffodil Days Team: Margie Barry, Margie Bartholomew, Catherine Headman.** Nominated by the leader of this annual effort, this team was praised for taking time out of their work to take orders and deliver them to every individual across three campuses and sometimes beyond. Their efforts to increase sales each year has resulted in Lehigh’s *Daffodil Days* sale being the second highest fund raiser in the education category across the Lehigh Valley. Their nominator notes, *“All three of these ladies volunteered time, physical labor and more. They are the embodiment of the Lehigh spirit and family.”*

**Department of Environmental Health & Safety: Barbara Plohocki, Randy Shebby, Elaine Kuchera, Dot Demasi.** This team was awarded a Tradition of Excellence honor for its diligent cross-departmental work to ensure the safety of the Lehigh community. Working with members of the campus-wide *Disaster, Emergency, and Pandemic Preparedness Committee* (DEPP), they have addressed topics as diverse as electrical generators, fire drills and emergency communications. Their nominator concludes, *“I am nominating them as a group for their ongoing efforts toward this never ending and generally thankless job.”*

**Events Staging and Athletics Tickets Team: Allen Biddinger, Jason Gall, Rich Haas, Greg Schulze,**

**Dale Townsend, Ryan Umholz.** This group faced a high-pressured two-week period this year that included the *EIWA Wrestling Championships, Patriot League Basketball Championships*, three lacrosse games, four baseball games, two tennis matches, the opening season of the **Mulvihill Golf Learning Center**, a bridal show, a car show AND *Curious George!* In all 20,000 visitors and extensive media coverage put Lehigh’s facilities very much in the public eye. The team’s nominators especially praised them for their *“outstanding management of a highly energized and potentially volatile crowd of Lafayette students as part of the final game in the men’s basketball tournament, which was televised to a national audience.”*

**Fritz Lab Centennial Celebration Team: Shelley Drozd, Dawn McClay, Christine Moyer, Prisca Vidanage, Dan Zeroka.** 2009 marked the 100th anniversary of the Fritz Engineering Laboratory. To commemorate the occasion, the department planned a three-day weekend event that drew 100 guests, including alumni and industry sponsors. The team utilized their strengths to handle every aspect of the event, which took a full year to plan. Their nominator states, *“The experience stretched our staff capabilities in new directions, renewed our spirit of camaraderie, strengthened working relationships within the department and throughout Lehigh, and imparted valuable lessons....We are a smarter, more resourceful, and cohesive team as a result.”*

**GPS Implementation Team: Linda Parks and Alice Sikorski.** The Dean of Students office nominated Linda and Alice for their help in changing over from the previous assessment system to GPS. Alice and Linda presented a special workshop to Dean of Students staff that has helped them use GPS more effectively. They note, *“As a result, our staff now go into the tool throughout the year to record professional development experiences, accomplishments, etc. in ‘real time,’ making the GPS annual process much easier and more comprehensive/helpful.”*

**Ad Hoc H1N1 Response Team: Catherine Biggs, Donna Clearie, Quiana Daniel, Regina Donato, Tom Dubreuil, Christine Feit, Christina Finley, Linda Harbrecht, Nicole Hartman, Irene Karvoski, Matthew Kerch, Janine Keyser, Susan Kitei, Kerri Kloorfain, Susan Lantz, Kathleen Mutch, Thomas Novak, Rajika Reed, Tyrone Russell, Jennifer Scaia, Melissa Scott, Karen Sicinski, Adrienne Stasurak.** This group of 24 individuals across three departments performed a variety of roles during the H1N1 pandemic, which struck more than

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600 students. Residence Life Coordinators developed and executed a system of delivering meals to ill students. The Health and Wellness Center diagnosed and treated hundreds of students, well beyond what they would normally handle in a typical fall semester. Approximately 1,600 students received the H1N1 vaccine as well. The Dean of Students office managed communication between sick students and their professors. Finally, University Communications staff insured that timely, accurate information was shared with the campus community through email, letters and the website. Through their efforts, the university community was well informed and had resources at the ready.

**Office of Institutional Research Staff: Yenny Anderson, Debbie Hamann, Margaret Munley.** The OIR team was nominated by then Interim Director J. Gary Lutz, for their diligent effort *“to facilitate a seamless transition”* after the unfortunate passing of Scott Knauss. Gary stated, *“Despite the disruptions in leadership...and the tragic loss that they had all experienced recently, they have uniformly maintained a level of professionalism and dedication to our mission that should not go unacknowledged.”*

**Printing and Copying Services: Valerie Burkit, Richard Correa, Victorine Guzzo, Michelle Hartung, Elaine Haug, Hattie Laudenslager, Karen Mack, Michael Malsberger, Don Miller, Nicklas Pontician, Timothy Reynolds, Julie Scheller, Cherie Schmoyer, Jeffrey Schmoyer, Glenn Strause, Donald Vandergrift.** A 15-year veteran of Lehigh’s staff nominated the Printing and Copying team, noting that *“The key to their success is their consistent quality and excellent customer service.”* In particular, she cited the invaluable assistance they have offered in the design of her department’s newsletter, as well as the speed and quality of their work on various flyers, brochures and posters.

**Workflow Team, ESI: Rich Bauer, Brian Hearn, Rose Anne Martinuzzi, Kurt Weber.** The Workflow Team helped the Undergraduate Admissions Office achieve paperless admissions for the first time during the 2009-2010 application season. The project required weeks of work by the team. According to their nominator, *“the team from ESI created such a robust and error proof design, that we only had very minor technical issues to resolve....The file reading process was finished ahead of schedule this year thanks to the new system.”*



*Tradition of Excellence Award recipients in attendance at the recent breakfast in honor of Spot Bonus and Tradition of Excellence Award winners*

(Retirements continued from page 8)

**Mikell P. Groover**  
Industrial & Systems Engineering  
44 years of service

**Carol A. Hutterer**  
Bursar's Office  
30 years of service

**Kamil Klier**  
Chemistry  
43 years of service

**Kathleen E. Morrow**  
LTS Client Services  
24 years of service

**Rosemary Mundhenk**  
English  
37 years of service

**Patricia A. Newhart**  
Research and Graduate Studies  
19 years of service

**Elvira B. Pimenta**  
Student Life  
28 years of service

**Shirley A. Ratushny**  
Berman Center for Jewish Studies  
24 years of service

**Theodore W. Schlie**  
Management  
21 years of service

**Barbara Smith**  
Health Center  
11 years of service

**E. David Sudol**  
Emulsion Polymers Institute  
25 years of service

**Jane M. Toman**  
Transportation Services  
22 years of service

**Marvin H. White**  
Electrical & Comp. Engineering  
28 years of service



*Retirees honored at the **Lehigh Appreciation Dinner** included (clockwise from upper right): David W. Ackland, Phillip R. Bloom, Loretta A. Deutsch, Margaret F. Golden, Mikell P. Groover, Kathleen E. Morrow, Rosemary Mundhenk, Patricia A. Newhart, Elvira Pimenta, Jane M. Toman, and Marvin H. White.*

