Lehigh Portal Instructions – Office of Financial Aid
How to Check Active Messages:

The Office of Financial Aid will place Active Messages on your account informing you of specific factors impacting current year eligibility, information or instructions on certain types of financial aid awarded to you, or why changes or adjustment in eligibility occurred. Note: Active Messages remain on your account for 9 months.

Follow steps 1-7 below to check your Active Messages.

1. Log on to the Lehigh Portal (portal.lehigh.edu)

2. In the “Connect Lehigh” area, click on “Banner”
3. In Banner, click on “Financial Aid”

4. Click on “Financial Aid Status”

5. Select the current academic aid year and click “Submit”
6. Click “You have active messages”

7. Below is an example of what your active messages may look like: